

DATE : 11/9/88
TIME : 2:45
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: JAMES Hufford DEALER: _____
ADDRESS: 13 Lakewood Ln. ADDRESS: _____
Pine Bluff, Ar 71603
PHONE: (501) 534-4846 PHONE: _____
PRODUCT: 11/700 BDL CODE/S/N: A6P33231
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: HAD GUN COUPLE YRS. LAST YR. IN TREE
STAND, TOOK SAFETY OFF, GUN DISCHARGED. THE YR. IN TREE
STAND, LAW DEPT REMOVED SAFETY, GUN did NOT FIRE,
PULLED TRIGGER NOTHING HAPPENED. STILL HOLDING GUN FINALLY
DISCHARGED, EJECTED RD. - FED ANOTHER CLOSED BOLT - GUN
FIRED.
RESOLUTION: RETURNING GUN TO R. ST. J.

COMMENTS: _____

