

(2)

Upon receipt, the rifle will be thoroughly examined for proper operation and we will notify you of our findings. If it is found to be a factory defect, we will gladly assume responsibility for the incident.

Thank you for bringing this matter to our attention and for affording us the opportunity to be of service to you.

Sincerely,

A handwritten signature in cursive script, appearing to read "R.L. St. John".

R.L. St. John  
Product Service

RLSJ:nb