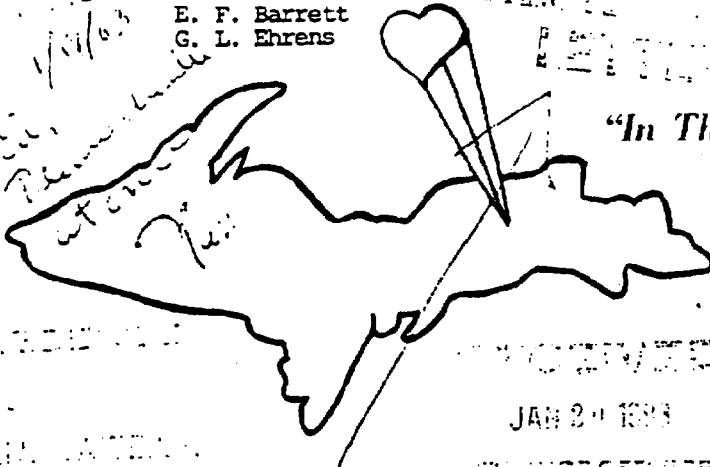


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JAN 24 1983

Remington Arms Company, Inc.  
Bridgeport, Connecticut 06602

Att: General Manager

RECEIVED

JAN 18 1983

E.F. BARRETT

I am writing to you about something which concerns me greatly. My Model 700 Bolt Action 243 which my husband purchased for me two years ago as a Christmas present to be used for deer hunting.

Naturally, I was thrilled to death. What a beautiful gun. Perfect for me. I loved it. Unfortunately, after hunting with it for two seasons now, I have developed a fear about using it.

The first season I hunted with the gun it went off twice accidentally while I was unloading it. I am a very safety conscious person and in no way did I touch the trigger in the process. I simply pushed the lever from safety to fire and the gun discharged. As you are aware the only way to remove the bullet from the chamber is such a procedure.

The gun was completely taken apart and given a thorough going over and a cleaning. A small burr was discovered and removed. Feeling that the problem had been solved, I hunted the remainder of the season with no problem.

This year again the gun discharged while unloading. I say unloading but I again only push the lever from safety to fire when it discharged. The gun was immediately taken to a competent gunsmith who went over the gun and could find nothing wrong with it.

However, how do you become confident with a gun which may or may not go off when pushing the lever from safety to fire? You certainly couldn't loan it to anyone for fear that they might accidentally shoot someone.

I would greatly appreciate your help in restoring my faith and confidence in this gun. Thanking you in advance for your consideration in this matter.

Sincerely,

(Mrs.) Barbara L. Leffler

