

*Remington.*



**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

August 25, 1986

Mr. Dennis Lessard  
2533 Sharondale  
Clovis, NM 88101

Dear Mr. Lessard:

This in reply to your 08/14/86 letter regarding your Model 700 rifle, Serial #A6412209, which you claim fires upon bolt closing.

As we are most interested in determining the cause of this malfunction and correcting it for you, we ask that you please package the rifle and send it via United Parcel Service, transportation C.O.D., to:

REMINGTON ARMS COMPANY, INC.  
PRODUCT SERVICE DEPARTMENT  
14 Hoefler Avenue  
Ilion, NY 13357  
RUSH - ATTEN: R. H. POTTER

Upon receipt of your rifle, we will make any necessary repairs at no charge and return the rifle, prepaid, directly to your home address.

Thank you for calling this matter to our attention, Mr. Lessard, and for giving us this opportunity of service to you.

Sincerely,

R. H. Potter, Supervisor  
Product Service

RHP/cal