



Gibbes Goodwin

FFL 1-64-034-01-2M-33255

February 3, 1993

Remington Arms Co., Inc.
14 Hoefer Avenue
Ilion, NY 13357

Attention: Arms Service Division

Dear Sir:

I am returning this Remington 700 SN 6869760 7mm Rem Mag on behalf of my customer.

The gun was brought to me on January 25, 1993. My customer complained that it had "Gone off" several times over the course of ownership without the trigger being pulled. It was reported by him to have fired while taking "off safety" and with no action other than Bolt-Action to unload.

He had been given the article appearing in "Shooting Industry" which I enclose.

I asked him to write down the history of problems he had. He did, and they are also enclosed.

I cycled the gun 50+ times with no malfunction.

His expectations are that:

- 1) The trigger/striker be replaced to make the gun safe.
- 2) The repair bill for his blazer be paid by Remington.
- 3) He get some assurance that the problems he has had that are reported in the article are now corrected and the gun is safe to operate.

He is a reasonable man, and I will be happy to work with you in any way I can to resolve the problem.

Thank you,


L. Gibbes Goodwin

LGG/jg

Route 4, Box 209C • County Home Road • Ellisville, Mississippi 39437 • (601) 477-GUNS