

September 3, 1988

Remington Model 700, 25/06
Serial #A6630637
#5014-166

Mary A. Luker
2827 Quietbend
Missouri City, Texas 77489

Mr. Roger Potter
Remington Arms Co. Inc.
Product Service Dept.
14 Hoefler
Ilion, New York 13357

Dear Mr. Potter,

Here is the Model 700 rifle I called you about back in July. I am requesting you at Remington check this rifle out thoroughly as it has a definite "misfiring" problem.

We purchased the rifle 1-22-80, for me to use hunting deer. I am not an avid hunter, so mainly the rifle was used at the rifle range or was locked away.

About three years ago my husband decided to use this rifle on a deer hunting trip. It was about 30 degrees outside, and he loaded the rifle in the truck before walking into the woods. When he closed the bolt, the rifle discharged blowing a hole in the seat and the passenger door of the truck! He immediately unloaded the rifle, and again when he closed the bolt he heard the firing pin click. Needless to say the rifle was safely locked away until I could take it to a gunsmith to have it checked out.

I took it to Webb's Gunshop in Houston, Texas, where their gunsmith checked the rifle out thoroughly and found nothing wrong with the rifle. He said it was possible that in sub freezing weather the gun oil we were using could have frozen, and that maybe that was the problem.

Very cautiously I used the rifle for deer hunting and even killed my first deer, and had no problem with the rifle at all.

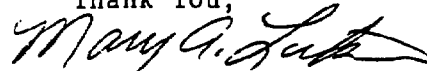
Last November, my husband decided to use the rifle again, so he took it out to inspect it, opened the bolt to make sure it was not loaded, when he closed the bolt (with his fingers no where near the trigger) we both heard the firing pin click. Since then the rifle has remained safely locked away.

I am requesting you at Remington install a new trigger assembly, and check out the bolt thoroughly, as a goodwill gesture.

Please take care of this as soon as possible, as hunting season is fast approaching.

Also I want my rifle to be returned to me as it has one of the most unique stocks I have ever seen.

Thank You,


Mary A. Luker