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1290 Curve Rd. Forestville, WI 54213

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May 8, 1989

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Remington Arms Co. 14 Hoefler Ave Ilion, NY 13357

C/O Ken Green

Dear Mr. Green:

After talking to Gene Bullis, Great Lakes Region Sales Rep., I am returning my Model 700 25-06 to your Service Department to have a serious problem checked. This firearm "hang fires" when subject to use in cold weather (below 20° F.). I have had this gun to three gunsmiths who have cleaned, adjusted and returned the weapon to only have the problem continue.

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During the Wisconsin Deer Season this weapon was very nearly involved in a shooting when approximately 15 seconds elapsed from the time the trigger was pulled until the firing pin was released. I am a Wisconsin Hunter Education Instructor (#6719) and feel that without proper gun handling this incident could have been fatal.

During the past winter I have exposed the rifle and bolt to low temperatures both together and by themselves and as a result feel the problem is in the trigger assembly and not the bolt.

I would appreciate the help if one of the factory gunsmiths could analyze and resolve the problem. I encourage my hunter safety students to use only quality, proper working equipment and feel the instructors better do the same. If you have questions, please feel free to call me at home (414-856-6743).

Thank you.

John May 1290 Curve Road Forestville, WI 54213

encl: Model 700 25-06 Remington Rifle #652-0436