We do want to be as helpful to you as possible and, as a gesture of good-will, we can replace the present trigger assembly with a new one that will allow opening the bolt while the safety is in the "on-safe" position, at no-charge, to insure that your faith in the rifle is restored, or, we can degrease the trigger assembly presently on the rifle before its return to you. We will await your decision and reply.

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Thank you for allowing us the opportunity to examine your rifle and to be of service to you.

Sincerely,

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J.A. Stekl, Supervisor Product Service

JAS:tpp