

customer's car
period of truck repair
receipt to come w/ gun

TIME : 10:35

FILE #:

CALL IS TO FROM CUSTOMER

TARP
RECORD OF TELEPHONE CALL

→ R. Walter - owner
→ Billy Tiers - 6S

CUSTOMER NAME: Carl McKenzie DEALER: MS Shooters SupplyADDRESS: 429 Longwood Tr. ADDRESS: State St.Madison, MS 39110Jackson, MSPHONE: (601) 856-6290 - Brenda PHONE: (601) 948-4867PRODUCT: M/700 MT rifle CODE (S/N): 136880822 (TARP)CALIBER: .270 WIN.

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASEDAT END: IRATE ANGRY CALM X PLEASED

4-19-88
1. Document
file w/ 6S
2. cold bill
on com
3. check
for Mrs
Brenda

CUSTOMER CONCERN: In Dec., 1987 - hunting. As it was raining
customer loaded gun on seat of truck. Said he
chambered a round, closed bolt and gun
discharged when, due to a hard safety switch,
he moved safety from fire to safety position.

RESOLUTION: Destroyed Ford pick up truck down. Insur-
ance covered all but \$500.00 deductible BUT
his insurance rates were to go up. 850.00 loan to pay.
write to insurance company to get them to

COMMENTS: write to former wife sending gun
to RP 1 day air for our answer reply. Rec. to Flag
NOTE customer took gun to show gunsmith. I talked
to 6S who said rear was out of engagement +
he adj. engagement screw to give it proper engage-
ment. also adj other adj screws. Sound like nice Rem people