

DATE : 8-10-88
 TIME : 2:10
 FILE # : _____
 CALL IS TO/FROM CUSTOMER
turn

RECORD OF TELEPHONE CALL

Earl Monk

CUSTOMER NAME: Monk's Big Lake Store DEALER: _____
 ADDRESS: Rt 2, Box 137C ADDRESS: _____
Oscoda, WI 54020
 PHONE: (715) 294-2342 PHONE: _____
M17 FS - #7647850 → TRAP GUN DONE BEFORE BY ILMON
M17 - 7649698
 PRODUCT: M1700 Classic - B6581196 CODE/S/N: _____
 CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Hard off safety on FS, noisy safety on
all wants to know if normal also some cosmetic
problems + FS sling stud loose

RESOLUTION: cust. blame incoming 3 guns for ATC RHP -
175 Receiving to flag. Wants a report of findings

COMMENTS: _____