**BARBER - Kinzer PPS GAL RE0003488** 



## **REMINGTON ÅRMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357 TELEPHONE (315) 894-9961

December 30, 1985

Mr. L.J. Moore P.O. Box 179 Pollocksville, NC 28573

Dear Mr. Moore:

Your letter of December 10, 1985 that was sent to our Bridgeport, Connecticut facility, concerning the accidental firing you experienced with your Model 700 270 Win. caliber rifle, has been received and referred to this office for handling.

We were indeed sorry to learn of your having a problem of the nature you described, as it is not representative of Remington quality, nor characteristic of the Model 700 rifle.

Generally, the type of incident you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or, from inadvertent contact to the trigger.

Please, at your convenience, return the rifle <u>via</u> U.P.S., transportation C.O.D. to:

Remington Arms Co., Inc. Attn: J.A. Stekl, Supervisor Product Service Division Ilion, NY 13357

Be sure to boldly mark the two (2) butt ends of the outside of the package "STEKL", to expedite handling.

Upon receipt, therifle will be thoroughly examined and, if it is found to be factory faulty, we will assume responsibility for the unfortunate incident.

Thank you for your letter, and we look forward to the opportunity to be of service to you.

Sincerely,

J.a. Steke

PPS 03483