

DATE : 11/9/88
TIME : 3:40
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: HOWARD PATTERSON DEALER: _____
ADDRESS: 507 N. PENNOCK LN. ADDRESS: _____
JUPITER, FL. 33418
PHONE: (407) 744-1161 PHONE: _____

PRODUCT: M1/700 ADL CODE/S/N: C625P307
CALIBER: 270

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: BOUGHT GUN COUPLE WEEKS AGO. FIRST RND.
IN GUN FIRED WHEN SAFETY RELEASED

RESOLUTION: SENDING GUN TO R. ST. JOHN

COMMENTS: _____