

DATE: 11/19/92
TIME: 1:55
FILE #: _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mike Payne DEALER: _____
ADDRESS: _____ ADDRESS: _____
PHONE: 601 286-7804 PHONE: _____
PRODUCT: _____ CODE/S/N: _____
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Told shipping status of shotgun via T. Helmer
Carrett, W.L.H.
Order # T.M.H.A 37668 shipped 11/10
Via UPS. Digs 2nd round

RESOLUTION: _____

COMMENTS: _____