

JCPenney

Dear Sir,

Mr. Grubbs returned this gun to us as being defective. He first stated that the safety was on when the gun went off. Since then he seems to have changed his story as you can see by his letter. I had your local rep. Paul Baker talk with him but he still claims the gun went off without reason. We gave Mr. Grubbs a refund & now the rifle belongs to Penney's. Please check gun and let me know what you find out.

Thank you
Calvin Ross

J.C. Penney Company, Inc., Pittman Plaza Shopping Center, Lynchburg, Virginia 24501

804-847-7708