

bcc: W.L. Ericson

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

May 16, 1989

Cashio & Ward
Attn: Mr. R.J. Ward, Jr.
535 South Mill St., P.O. Box 309
Maringoulin, LA 70757

RE: Your client, Mr. Christopher Pinsonat - R#88-05101

Dear Mr. Ward:

Reference is made to your letter of April 14, 1989, concerning your client, Mr. Christopher Pinsonat's claim, regarding a Remington Model 700 BDL 7mm Rem. Mag. caliber rifle, serial number B6735295.

In checking our files on this matter, the following was noted:

- 1) The first time the rifle was returned to us in February of 1988, it had been painted with camouflage paint. Disassembly of the rifle revealed paint and rust in the assembly were causing improper operation. Since the rifle had been abused, a charge was made to replace the trigger assembly.
- 2) The second time the rifle was returned in October of 1988, it was thoroughly examined and found to operate properly in all respects. However, since Mr. Pinsonat felt he had experienced a problem, we replaced the trigger assembly a second time at no-charge, as a gesture of good-will, hoping to restore his confidence in the firearm.
- 3) The third time the rifle was returned in March of 1989, Mr. Pinsonat claimed the safety required too much force to operate. Again, the trigger assembly was replaced at no-charge to your client, and returned to Spillway Sportsman, Brusly, LA.