

PATRICK A. SCHMIDT
3241 JACKS RUN RD.
WHITE OAK, PA 15131

REMINGTON ARMS CO.
ILION, N.Y.

ATTN: REPAIR DEPT.

DEAR SIR:

ENCLOSED PLEASE FIND MY REMINGTON MODEL 700 IN THE .270 CALIBER. I HAVE BEEN TURNED DOWN BY TWO GUNSMITHS TO HAVE THIS GUN SERVICED DUE TO THE PROBLEM THAT EXISTS AND AFTER A CALL TO YOUR CUSTOMER SERVICE DEPARTMENT I WAS INSTRUCTED TO SEND IT TO YOU. THE GUN STARTED TO HAVE HESITATION WHEN THE FIRST SHOT WAS FIRED. YOU WOULD HEAR THE TRIGGER RELEASE AND THEN THERE WAS A PAUSE BEFORE THE GUN WOULD GO OFF. A WEEK AGO AT THE SHOOTING RANGE I HAD THE BOLT HALF CLOSED AND THE GUN WENT OFF WITHOUT THE TRIGGER BEING TOUCHED. THE EMBARRASSMENT WAS HARD TO BEAR. I HAVE BEEN TOLD THAT THIS HAS HAPPENED BEFORE TO THIS MODEL GUN AND THAT THERE IS A CORRECTIVE ACTION THAT CAN BE TAKEN. PLEASE NOTIFY ME OF REPAIR COST IN EXCESS OF 50 DOLLARS. THANK YOU FOR YOUR PROMPT ACTION ON THIS PROBLEM.

YOURS TRULY,
PATRICK A. SCHMIDT

SIN A6564027

(412-673-3840) HOME

(412-523-5131) WORK