

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

May 3, 1988

Mr. Rolin E. Severance Box 141 S. Londonderry, VT. 05155

Dear Mr. Severance:

Your letter of April 26, 1988 has been forwarded to this office.

First I would like to explain why you heard nothing from us at your first inquiry. I had only your name and telephone number, and tried to call nine times over a period of three days and got no answer. Since I had no address, I could not write. I am sorry for all this Mr. Severance and will be on the look out for your rifle.

Mr. Potter, I am sure, gave you all the necessary information for returning your Model 700 to us, and we will do all we can to expedite the matter.

Sincerely,

R.L. St. John Product Service

RLSJ:nb