

bcc: Dennis:

Please have the trigger replaced on this rifle and expedite it's return. Keep the old trigger (tagged with pertinent info.) for possible future reference.

Thanks.

Jim

February 29, 1980

Snappy ServiSenter
Attn: Mr. W.J. Lupton
1400 Hiway 2 East
Kalispell, Montana 59901

Dear Mr. Lupton:

Examination has been completed on your customer's, Mr. Michael Harvey, Model 600 caliber 243 Win. rifle, serial number 71789, which you returned to us when it allegedly fired in the process of unloading.

The returned firearm, which was produced in September 1963, has been examined by our firearms experts who report that it contained our high-pressure proof test, gallery test, and final inspection stampings, indicating that it had successfully passed all our necessary tests prior to shipment.

The general condition of the gun appeared to be poor and it was noted that the scope screws and rear sight had been removed. In going over the individual parts we found the headspace normal, breech opening normal, recoil shoulders normal, chamber rusty, bolt rusty, stock badly marred and bright spots on the barrel.

Further examination of the rifle and trigger assembly showed all parts tolerances and dimensions to be normal, including sear-connector engagement. Also, factory seals were intact on the trigger adjustment screws indicating no alterations were made on the trigger outside our company.

Based on our findings, Remington Arms Company, Inc., cannot accept any responsibility or liability for the incident, as no malfunction could be produced. Based on the design of the Model 600 rifle, the alleged incident, "the bolt was open and the shell showing when it discharged", is a mechanical impossibility.

3/3/80