

DATE : 11/15/90
TIME : 9:03
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Jim Smith DEALER: _____
ADDRESS: RR 4 Box 500 ADDRESS: _____
Bangor, ME 04401
PHONE: (207) 884-6011 PHONE: _____
Bought July 15, 1989
PRODUCT: M/700 ADL CODE (S/N): C6275290
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Other day loaded - moved safety
switch from S to F position and gun
allegedly discharged. Thinks the trigger
is staying back.

RESOLUTION: Customer sending gun to ATT RHP
gun flagged.

COMMENTS: Clarius noone has worked

Sounds like nice guy.