

RECEIVED

MAY 17 1979

J. A. STEKL

Route 2, Box 16A,
Terra Alta, W.VA.26764
May 7, 1979

E.F. Sienkiewicz, Supervisor
Remington Arms Company, Inc.
Ilion, New York 13357

Dear Sir:

This letter is being sent to you via registered mail because of a seeming lack of customer relations on the part of your company. As per your letter of January 8, I shipped my rifle to you on January 23 of this year. In March I sent an inquiry as to the findings of your technicians. Although your letter states, "...we will notify you of our findings." I have received nothing, not even a reply to my inquiry.

If it is your intention to keep my rifle I would appreciate a fair market price and compensation for the damage inflicted to my vehicle when the, "...rifle allegedly firing when the safety was released." If, instead, you are intending to return it I would appreciate receiving the rifle as soon as your tests are completed.

I always tell my social studies students to deal with known established companies to ensure quality, workmanship, and service. I hope I have not been deceived by your past reputation.

Sincerely,

William R. Stresky