

Remington.

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

March 28, 1989

bcc: K.D. GREEN
XP-100 FILE

MAR 31 1989

Corbin Townsend
223 Palm Leaf Ave.
Lake Wales, FL 33853

Dear Mr. Townsend:

This is in reply to your letter of 3/17/89 regarding your recalled Model XP-100 pistol, serial #B7522509, which has had the trigger assembly corrected and is ready to ship.

Our sincere apologies regarding the fact that you purchased a recalled pistol. However, this recall was initiated in the fall of 1988. At that time, we began tracing all recalled pistols by serial number in addition to advertising the recall nationally. Many pistols had to be traced via sold-through channels (wholesaler - dealer - consumer). What evidently took place in your pistol's case was that the wholesaler or dealer owning the pistol did not send us the sold-through information. Therefore, we had no way of knowing you owned the firearm. This is one reason we are advertising the recall nationally - so that sportsmen like yourself have the opportunity to learn of the recall.

We want you to understand that we did not knowingly delay recalling your Model XP-100 until you purchased it. For liability reasons alone, that type of action does not benefit Remington in any way.

We hope you understand our position in this matter, Mr. Townsend, as we want to retain you as a customer and surely want to prevent any potential accident in the field to you, your family or your shooting friends.

Again, our apologies for the misunderstanding. We assure you that after trigger assembly correction, your firearm is still in new shape and will give you many enjoyable years of shooting pleasure.

We wish you every hunting and shooting success and hope this letter somewhat encourages you to retain the gun in your collection.

Sincerely,

R.H. Potter
Technical Specialist
Product Service

RHP:sac