BARBER - Kinzer PPS GAL RE0005388

ments have been tampered with outside the factory. These conditions found could account for the problems you encountered.

In future use, we strongly advise that oil be used sparingly on the firearm and not let accumulate in or on the trigger assembly, and the trigger assembly should not be adjusted by untrained non-Remington personnel.

Mr. Wegner, as a gesture of good-will, we will install a new trigger assembly and clean the action at no-charge, to restore your confidence in the rifle. Please allow 2 to 3 weeks to have the work performed.

Thank you for affording us this opportunity to be of service, and we trust that our handling meets with your approval.

Sincerely,

D.J. Sanita

Product Service

DJS: tpp

Remington Arms Company, Inc.