## Remington.

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## REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK\*13357 TELEPHONE (315) 894.9961

March 10, 1986

Mr. Tommy Whitton 328 Roberts Bridge City, TX 77511

Dear Mr. Whitton:

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. . .

Reference is made to your recent letter concerning the Model 700 30-06 caliber rifle, serial #B6219506, that was sent to us for examination.

I am sorry that you cannot fully accept our explanations of what caused your problem. However, all our examinations are objective and, based upon the follow-down malfunctions we experienced due to the improperly adjusted trigger assembly, this condition is what caused your alleged problem.

As outlined in my letter to you of January 23, 1986, we can <u>either</u> re-adjust the trigger assembly presently on your rifle to meet our specifications, or replace the assembly with our new-style trigger at no-charge. We will not return a separate trigger assembly, especially one not properly adjusted, as a matter of policy. Therefore, my original offer still stands as outlined above.

Thank you for your continued fine cooperation and, we will await your final decision and reply.

Sincerely,

A. Stekl, Supervisor Product Service

JAS/cal