

PrintDisplay

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Remington Arms Co., Inc.

Product Service

Legal Case #:954

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
123966	1/24/2007	1/24/2007	1/24/2007				X

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Joe	Higgins	37 UT Dr	Silver City	NM	88061		W 505-535-2526

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	Fired on bolt closing			

1/29/07-correspondence from repair-gun has fired while closing bolt 2x.lw

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	XP-100/221 FIREBA		1116	XJ	12/1/1962
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE	U			

CONCERN:FBC-2X

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

REMINGTON/XP-100/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under recall at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$25.00	1/29/2007				

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/24/2007
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIG ASSM CONTAMINATED WITH A PARTIALLY DRIED AND STICKY LUBRICATIUN RESIDUE CAUSING SEARCAM TO WORK SLUGGISH. TRIGGER HAS NOT BEEN CHANGED

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=954&amp;Type=Case

PS 8190

1/31/2007

			ON THE RECALL.
Barrel	Description		10.5" 221 FIREBALL
	Date Code		XJ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	STICKY
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	BEDDED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/XP-100 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.0075
	Notch	Slightly Worn; Not Functioning	BINDING ON SIDEPLATES
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Not Functioning	FOLLOWS DOWN DUE TO THE SEAR CAM WORKING SLUGGISH FROM STICKY LUBRICATION RESIDUE
	Pull	---Select---	2.5#

	Altered	False	
Non-Remington Components	Description		SCOPE BASE

( PS 8192 )

Arms Services Repair & Estimate System

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Repair Inquiry

Repair Number: RE00123966 Serial: 1116 Model XP-100 Center Fire Caliber 221 REM FIREBALL Repairman: Bruce Travis  
 Verify Repair: High Priority Status: Shipped 1/29/2007 4:00:01 PM

Address Information

Customer: Received From Return To Received From  
 Name: JOE HIGGINS JOE HIGGINS  
 Address 1: 37 UT DR 37 UT DR  
 Address 2: PO Box: PO Box:  
 City: SILVER CITY SILVER CITY  
 State: NM Zip Code: 88061 Country: US State: NM Zip Code: 88061 Country: US

FFL

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Problems Reported

Code	Desc
M123	FORWARD TO PRODUCT SE
M992	FIRE WHEN CLOSING BOL

Problems Found

Code	Desc
M123	FORWARD TO PRODUCT SE

Repair Notes

trigger assm is contaminated with a partially dried and sticky lubrication residue causing searcam to work sluggish replace trigger plate assm under recall no charge

Repairman's Comments

CSR Comments

Repair Search

Refresh

Close

PS 8193

BARBER - Kinzer PPS GAL RE0007281

BARBER - Kinzer PPS GAL RE0007281

Start 2 Micros... 2 Intern... Arms Ser... Serial Num... P-touch E... FullShot 97 Part Search... 2 SAP Lo... 97% 10:52 AM

## General Repair Form

Page 1 of 1

CASE  
954

XJ 12/62

2.5#

10.5"

10075

## General Repair Form

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: XP100		Serial Number: 1116	
Name: JOE HIGGINS		Date of Purchase:	
Address (no PO Boxes): 27 UT DR			
City: Silver City	State: NM	Zip: 88061	
Phone (Daytime): 505 535 2526		Fax:	
E-mail Address: joejhiggs@hotmail.com			
Gun has fired while closing bolt 2X.			
Please describe your problem:		RECEIVED JAN 29 2007 BY: _____	
164 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p>! :</p> <p>Record the serial number of your firearm before sending it.</p> <p>Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>Remove all accessories from your firearm to prevent loss or damage.</p> <p>Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>			

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Serial Number:

1116

Model: XP-100



RE00123966

Trig. assm is contaminated with  
A partially dried & sticky lubrication  
issue causing some AM to work  
sluggish. replace TPA under recall  
AT N/C  
#23045

( PS 8194 )


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## Safety

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## Safety Modification Program

## Remington Model XP-100

## If you own a Remington Model XP-100 rifle:

Only those Remington Model XP-100 firearms made before February of 1975 were manufactured with a bolt-lock mechanism and are subject to this bolt-lock safety modification program. Please see Important Safety Notice regarding the 1979 recall below. Those XP-100 firearms made after February of 1975 do not have a bolt-lock mechanism and may be loaded and unloaded with the safety kept in the "S" or "On Safe" position.

To determine whether your Model XP-100 firearm has a bolt-lock mechanism, either:

- Call Remington toll-free at 1-877-387-6691 and a service representative will help you determine if your firearm has a bolt-lock mechanism, or
- Take your firearm to Remington Authorized Repair Center and a qualified gunsmith will examine your firearm and determine whether it has a bolt-lock mechanism.

If your Model XP-100 firearm has a bolt-lock mechanism, it is eligible for this bolt-lock safety modification program. If you participate in the program, your firearm will be cleaned and inspected for proper functioning, by a qualified gunsmith. Once the condition of your firearm has been assessed, you will be notified of one of the following:

- Your firearm's trigger assembly is otherwise in good operating condition and the gunsmith will proceed to physically remove the bolt-lock feature so that your firearm can be loaded and unloaded while the safety remains in the "S" or "On Safe" position; or
- Your rifle's trigger assembly is found to be in an unsatisfactory or potentially unsafe operating condition because of any number of factors, including wear, alteration or maintenance. The entire trigger assembly will be replaced with a new factory trigger assembly, which does not incorporate a bolt-lock mechanism.

The cost, if any, to you for participating in the bolt-lock safety modification program will depend upon whether your Model XP-100 firearm was previously repaired under a 1979 recall program.

**IMPORTANT SAFETY NOTICE:**

In 1979, Remington instituted a recall for XP-100 firearms made before 1979 because, under certain circumstances, the safety and trigger could be manipulated in a way that could result in an accidental discharge. Under the 1979 recall program, owners of the affected firearms could return their guns for installation of a new trigger assembly at no charge. Since 1979, thousands of owners of the affected firearms have participated in the 1979 recall and received new trigger assemblies.

How can you tell if your firearm was subject to the 1979 recall, and whether it was repaired as part of that program?

- All XP-100 firearms with serial numbers below 7507984 - except those beginning with an "A" or "B" before the number - were subject to the 1979 recall.
- Each firearm repaired under the 1979 recall has a "0" (approximately 1/4 inch high) stamped on the left side of the receiver tang opposite the letter "S" on safe position. These replacement trigger assemblies did not have the bolt-lock feature. The bolt assembly can be opened in either the On Safe or Off Safe position.

( PS 8195 )

If you own a Model XP-100 firearm that was subject to the 1979 recall, does the current bolt-lock safety modification program affect you?

- If your XP-100 firearm was subject to the 1979 recall but was never repaired as part of the 1979 recall, a new trigger assembly without a bolt lock feature will be installed. This change will be made at no cost to you.
- If your XP-100 firearm was repaired as part of the 1979 recall, it is not subject to the bolt-lock safety modification program, only if it was not subject to the 1979 recall, you may have the bolt-lock removed at a total cost of \$20, plus tax. You will also receive a rebate coupon good for up to \$20 towards the purchase

of any Remington safety product, including gun locks, hearing and eye protection and gun safes.

**How to participate in the Safety Modification Program**

1. Complete the **General Repair Form** and
2. Send or deliver your firearm and the completed repair form to either:
  - a) A Remington Authorized Repair Center; or
  - b) Ship your firearm to the Remington factory at:

Remington Arms Company, Inc.  
Ilion Firearms Plant  
Attention: BL Safety Program  
14 Hoefler Avenue  
Ilion, NY 13357

Remington will bill or arrange for payment once your firearm is received and evaluated.

**CAUTION:** It is your responsibility to comply with all laws and regulations regarding transportation or shipping of your firearm. Absolutely no ammunition should be packaged with the firearm whether loaded in the firearm itself or included in the shipping container. The firearm should be transported only in a completely unloaded condition.

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( PS 8196 )

Remington Arms Co., Inc.

Product Service

Legal Case #:952

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
124170	1/24/2007	1/24/2007	1/24/2007				X

## Customer Information

Type	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jeff	Johnson	1321 Mississippi Ave	Duluth	MN	55811		H 218-724-4649

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safe release	Cause:4006 Altered Adjustments or Components Concern:1007 Fired on Safe Release	Unknown	
C				

1/29/07-Correspondence from repair-Fired on safe release.lw

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
REMINGTON	CF/BA	XP-100/221 FIREBA	20000	7500783	RS	11/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	GOPHER SP FARIBAULT MINN		N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

REMINGTON/XP-100/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at 1/2 price						

Repair/Replacement Cost	Repair/Replacement Date

1/29/07-TA contaminated w/ a partially dried & sticky lubrication residue, causing sear cam to stick to side plates. Remove TA check over, clean at 1/2 msp. We also found the sear block spring was not of our manufacture.lw

Examination[REMINGTON/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/24/2007
	Product Type		RF
	Action Type		A

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=952&amp;Type=Case

PS 8197

1/31/2007



	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TRIGGER ASSM CONTAMINATED WITH A PARTIALLY DRIED AND STICKY LUBRICATION RESIDUE CAUSING SEARCAM TO STICK TO SIDE PLATES. SEAR BLOCK SPRING NOT OF REM. MFG.
Barrel	Description		10.5" 221 FIREBALL
	Date Code		RS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	STICKS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/XP-100 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.008
	Notch	Like new; Functioning	
Tests	Test Fired	False	

( PS 8198 )

	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	TRIG ASSM STICKY PARTS WORK SLUGGISH
	Pull	---Select---	2.5#
	Altered	True	sear spring not of rem mfg

( PS 8199 )

CASE  
9522.54  
RS 11/69

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: <u>XP 100</u>		Serial Number: <u>7500783</u>	
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO <u>Bought it in 1979 used</u>			
Name: <u>JEFF JOHNSON</u>		Date of Purchase: <u>1979 Nov?</u>	
Address (no PO Boxes): <u>1321 MISSISSIPPI AVE</u>			
City: <u>DULUTH</u>		State: <u>MN</u>	Zip: <u>55811</u>
Phone (Daytime): <u>218-724-4649</u>		Fax:	
E-mail Address:			
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: <u>The gun had not been shot in a number of years. I took it out for my son to try. He loaded it and pushed the safety off and it fired. I told him to keep his finger away from the trigger and he said it was never on it. I took the gun loaded it and pushed it off safety with my finger near the trigger and it went off again. I haven't put 3 boxes of shells thru it in all the time I've had it and they were all factory ammo.</u>			
Ammunition Information: <u>Remington Premier Varmint</u>			
Manufacturer: <u>Remington</u>		Type: <u>22 Remington Furbell</u>	
Other (i.e. bullet weight/type, shot size, powder): <u>50 Gr V Max Boat Tail</u>			
Handload Information:			
Powder Used: <u>X</u>		Powder Weight: <u>X</u>	
Case/Hull Used: <u>X</u>		Primer Used: <u>X</u>	
Bullet Type/Shot Size: <u>X</u>		Reloader Used: <u>X</u>	
(PS 8200)			
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: <u>Hoppe's Bunk-out</u>			
How often do you clean the bore? (Months or Number of rounds) <u>Gun is used very seldom - cleaned after use.</u>			
How often do you clean the action? (Months or Number of rounds) <u>"</u>			
How often do you clean the trigger assembly? (Months or Number of rounds) <u>I've never had it apart, only have put less than 60 rounds (cases) thru it in many years.</u>			
Brand of lubricant used: <u>Rem Oil / WD40</u>			

we also found the sear block spring was not at our manufacturer. FLS

over

*Seldom used gun*  
 How often do you lubricate the bore? (Months or Number of rounds) *when gun was cleaned*  
 How often do you lubricate the action? (Months or Number of rounds) " " " "  
 How often do you lubricate the trigger assembly? (Months or Number of rounds) -

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?  
☐ YES ☒ NO *Never knew it was there - got me manual with the gun.*

Comments: *The only gun I ever owned that this ever happened with.*

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *NEVER*

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

**REMINGTON ARMS CO., INC**  
**ATTN: Arms Service Division**  
**14 Hoefler Ave**  
**Ilion, NY 13357**

**RECEIVED**  
**JAN 29 2007**  
 BY: .....

**WARNING:** DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. **THIS IS A VIOLATION OF FEDERAL LAW.** IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or VISA). If you wish, you can expedite repairs over billed to your credit card.

Serial Number:

**7500783**Model: **XP-100****RE00124170**

*TRIG. ASSM. CONTAMINATED WITH  
 A PARTIALLY DRIED & STICKY  
 LUBRICATION RESIDUE, CAUSING  
 SEAR AND TO STICK TO SIDE PLATES.  
 REMOVE TPA, CHECK OVER, CLEAN  
 AT 1/2 msp. (PS 8201)*

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## Repair Inquiry

Repair Number: **RE00124170**   
Serial: 7500783 Model XP-100 Center Fire   
Repairman: **Bruce Travis**  
Verify Repair   
Caliber: 221 REM Produced: 02/23/1970   
Status: **Shipped 1/26/2007 4:00:03 PM**

## Address Information

Customer: ☒ Received From   
Return To: ☐ Received From  
Name: **JEFF JOHNSON**    **JEFF JOHNSON**  
Address 1: **1321 MISSISSIPPI AVE.**    **1321 MISSISSIPPI AVE.**  
Address 2:    PO Box:    PO Box:  
City: **DULUTH**    **DULUTH**  
State: **MN** Zip Code: **55811** Country: **US**   
State: **MN** Zip Code: **55811** Country: **US**

FFL: ☐

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing			
Part	Typ	Description	Need	Inv	Kil	Avail	Recv	Wmt	Price	Disc	ExtAmt
4000104	S	ARMS SERV SHIPPING &	12	12	0	0	0	N	1.00	0	12.00
4000116	S	GR LABOR	15	15	0	0	0	N	1.00	0	15.00
4000119	S	GR TEST	1	1	0	0	0	N	15.00	50	7.50

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PS 8202

ImWatson    1/31/2007    10:11 AM    CAPS    NUM    INS    SCRL  
Start    2 Microsoft...    Remington.c...    Current Case...    Arms Servi...    Serial Numbe...    P-touch Edito...    FullShot 97    97%    10:11 AM