

Remington Arms Co., Inc.
Product Service
Legal Case #:2601

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 148948 | 8/8/2008 | 8/13/2008 | 8/13/2008 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|---------------------|---------------|-------|-------|-----|---|
| Incident | | Kevin | Conner | 8500 County Rd 3940 | Mountain View | MO | 65548 | | H 417-934-1569 W 417-934-2291, ext 233 C 417-247-0971 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|-----------------------------------|--|-------------|-------------------|----------------|
| PI | | | | |
| PD Scope hole damaged in receiver | Cause:4006 Altered Adjustments or Components | | | Unknown |
| S Fired on Safe release | Concern:1007 Fired on Safe Release | | | |
| C | | | | |

Blocker was not returning trigger under sear due to altered adjustments. Scope hole in receiver was damaged by customer - he broke the screw off in the hole and damaged the hole further trying to remove the broken piece.

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|---------------------------|----------------|----------------|----------|------|-----------------------|
| Remington | CF/BA | 700/7mm Rem Ma | 27047 | G6636738 | BB | 1/16/2007 10:48:21 PM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | SIMMONS GUN SPECIALTIES I | | U | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------|--------------|---------------|-----------------|----------------|---------------|
| | | | | | | |

Repair/Replacement Cost Repair/Replacement Date

8/13/2008 Returned to AS to try to repair the scope hole - if it is not repairable we will quote the customer for a new barreled action at 1/2 normal charges and install a new TA fls.

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|-----------------------------------|---|
| Examination | Examiner | | Supry |
| | Exam Date | | 8/13/2008 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | Supry |
| Cause | 4006 | Altered Adjustments or Components | Blocker adjusted improperly. Scope mount hole damaged by customer |
| Barrel | Description | | 26 inch Model 700 7mm Rem Mag |
| | Date Code | | BB |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown | | |

77.26

| | | | |
|--------------|--------------------|--------------------------------|--|
| | Condition | Like new; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Not Functioning | Stop was sticking due to sticky residue. |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | True | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Like new; Functioning | |
| | Notch Condition | ---Select--- | |
| Magazine | Condition | ---Select--- | |
| | Box Condition | Like new; Functioning | |
| Overall | Exterior Condition | Slightly Worn; Functioning | some surface rust |
| | Stock Condition | Like new; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | some rust near the port area |
| | Bulged | False | |
| Safety | Description | | Model 700 |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | not measured |
| | Notch | Like new; Functioning | |
| | Condition | Abused; Functioning | Blocker adjusted so it is not returning the trigger under the sear |
| Pull | Trigger | ---Select--- | 3 1/4 lbs |
| Altered | | True | |
| Sub-Assembly | | X-Mark Pro | |

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00148948** Serial: **G6636738** Model: **700** Center Fire with 26 inch barrel Caliber: **7MM REM MAG CDL** Repairman: Status: **Closed 8/8/2008 5:28:34 PM**
 Produced: **01/16/2007**

Address Information

Customer: **KEVIN CONNER** Received From: **KEVIN CONNER** Return To: **KEVIN CONNER** Received From:

Address 1: **8500 COUNTY ROAD 3940** Address 2: **PO Box** PO Box: **PO Box**

City: **MOUNTAIN VIEW** City: **MOUNTAIN VIEW**

State: **MO** Zip Code: **65548** Country: **US** State: **MO** Zip Code: **65548** Country: **US**

FFL: ☐

| Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing |
|---------------------|----------|------------|-----------------------------------|---------------------|
| Date | Code | User ID | Desc1 | Current Status |
| 8/8/2008 5:26:56 | New | brygidownr | Repair Added | Closed |
| 8/8/2008 5:28:34 | Closed | brygidownr | Closed at Expedite | 8/8/2008 5:28:34 PM |
| 8/13/2008 7:17:5 | Comment | supryll | Returned for special price repair | brygidownr |
| | | | | Product Services |
| | | | | Repair Location |
| | | | | ILN |
| | | | | Current Location |
| | | | | ILN |
| | | | | Transfer Number |

☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Repair Search **Refresh** **Close**

supryll 8/13/2008 8:26 AM CAPS NUM INS SCRL

start Arms Services Repair Info Microsoft Out Microsoft Excel PS H

RECEIVED
AUG 14 2008
 BY:

2601

July 30, 2009

To: Remington Arms
Attn: Arms Services
14 Hoefler Avenue
Ilion, NY 13357

From: Kevin Conner
8500 County Road 3940
Mountain View, MO 65548

Home: 417-934-1569
Cell: 417-247-0971
Home: 417-934-2291 ext. 233

Trigger Assembly
screw settings adjusted.

scope screw hole
egg-shaped & broken
piece in hole -

Repair if possible if
not offer new barreled
action at $\frac{1}{2}$ normal charges
and install new TA.

FLS 8/13/08

Dear Sirs:

Enclosed is my Remington Model 700 CDL, serial number G6636738, 7 MM REM MAG.

While hunting this past winter, I took my gun off safety and when I did the gun discharged. I would appreciate you checking this problem out for me. Also, when I was taking off the scope to prepare for shipping, I broke a screw off in the scope mount. I also ask that you tap that hole out for me.

If you need to contact me, I have enclosed my home, cell and work number.

Sincerely,

Kevin Conner

Kevin Conner

G 66367 38

148948

#2601

Date 8/16/07

M. KEVIN CONNER

Address

| Reg. No. | Clark | Account Forward | |
|----------|-------------------------|-----------------|---------|
| 1 | REM 7mm CDL | | 710 00 |
| 2 | (2) LEUP. 4.5x14 WOODEN | | 1200 00 |
| 3 | LEUP RINGS, BASES | | 45 00 |
| 4 | | | 1955 00 |
| 5 | | TAX | 136 85 |
| 6 | | | 2091 85 |
| 7 | | | |
| 8 | | | |
| 9 | | | |
| 10 | | | |
| 11 | | | |
| 12 | | | |
| 13 | | | |
| 14 | | | |
| 15 | | | |

#1370

7326-23

35 Your Account Stated to Date - If Error is Found, Return at Once