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Remington Arms Co., Inc. Product Service Legal Case #:2270

Case Inform	ation									
RE#	Date Open	ed Date	Opened(PS)	Date Clos	ed Incide	nt Date	Pr	e Lit	Lit	Obsolete
143538	3/25/2008	3/	/26/2008	3/26/200	8					
Customer In	formation									
Туре	Business	First Name	Last Name	Stree	t C	City S	State	Zip	Age	Contact
Reporter		Ryan	Bowlby	548 West M	fain St Son	nerset	PA	15501	l	
Incident Info	ormation									
Cl	aims		Codes		Repair Es	t. Medic	al Tre	atmer	nt Me	dical Status
PI										
PD		Cause:4038	Could Not Du	plicate Conce	em	т	Jnknov	17m		
S fired or	n bolt opening	; Concern:10	20 Fired on Bolt	Opening		Ľ	JIKIO	WII		
С										
3/27/08-com	respondence f	rom repair-gun	fired on bolt ope	ening about 1	2 years ago.lw					
Firearm Info					<u></u>	<u></u>				
		T		Model/(Ga. SK	TT	Ser	mia 1	Bbl.	DOM
Mfg		Ty CF/	-	7/243 W						11/20/1992
Reming Date Purc		Where Pi		Accessoi			7055	JU47	I IVI	11/20/1372
			CENTER INC	Accessor	U U					
CONCERN			OLIVILIUMO		C					
[· · · · · · · · · · · · · · · · · · ·									
Ammunition	n Information	- None Define	đ							
Other Produ	ets Information	on - None Defu	ned							
Settlement										
			Rem	nington/7/CF/	̈́ΒΑ					
Settleme	ent Rele	ease of Claims	Release	Date F	Reimbursement	t Cas Settler			1. Date PV	Cash Date APV
Replace T discoun										
	Repa	ir/Replacemen Cost	t Repair/Rep Dat							
2/27/08 000	ta cant to ran	ace TA at 1/2 .	rice to restore fa	ith in rifle lu	,					

3/27/08-quote sent to replace TA at 1/2 price to restore faith in rifle.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		3/26/2008
Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		18.5" 243 WIN

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2270&Type=Case

3/27/2008

BARBER - Kinzer PPS GAL RE0008488

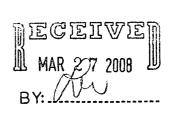
	Date Code		PM
	Bore Plugged	False	
Barrel	Bulged	False	
Darrei	Fired	False	
	Fired while Obstructed		· · · ·
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
*	Description		STANDARD M/7 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.011
Sear	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Like new; Functioning]
Trigger	Pull	Select	7.5#
TIRRCI	Altered	False	
	Sub-Assembly	Other Remington	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2270&Type=Case

3/27/2008

BARBER - Kinzer PPS GAL RE0008489

le Add Repair Estimate Repair Expedite Repair Inquiry	Repair Tools CSR Tools Reports Table Maintenance system Maintenance Help	
Repail:Number RE00143538 Senat 7533047: M	fodel 7 Center Fire Caliber 243 Repairman: Status New 3/25/2008 9 45 11 AM	
Address Information Custome: reference Name RYAN BOWLBY Address 1: 548WEST MAIN STREET Address 2: PO Box	Ned From Received From Received From RYAN BOWLBY	
City SOMERSET State IPA Zip Code: 15501 Country	SOMERSET	
Contact / Condition Problems Date Code User ID Desc1 3/25/2008 3.45.1 New valentds Repair Added 3/25/2008 8.25.2 Comment supryfi Returned to AS	S for special price repair Finite and Finite and Finite and Finite and Finite Series Violenides.	
Repair Search	Has been Approved Texts Tensfer Number Tensfer Number Egefresh	
Supryl 3/26/2008 8.257	AM CAPS NUM. INS SEE	CORSING A



BARBER - Kinzer PPS GAL RE0008489

2270



To Whom it may concern:

The reason I am sending this rifle back is because the rifle is not safe. About 12 years ago during hunting season, I was getting ready to climb down my tree stand and I lifted the bolt to unload the rifle and it went off while the gun was lying in my lap. We took the gun back to Hoover Outfitting where it was purchased. Calvin Hoover worked on the gun so I would be able to finish out the hunting season. I would like your staff to look over the gun. I know that the trigger pull seems to be hard. My main goal is to make sure that the gun is in proper working condition and is also safe to carry in the woods. If there are any repairs that need to be done to the gun, please contact me at (814)483-0180. Thank you for your cooperation.

Sincerely, Ryan Bowlby

7633047 Model: RE00143538

Could not dupliciste concerne. Replace TPA TO la store confidence in Rifle, checkover, clean AT 1/2 Normal charges.

Quote