

Remington Arms Co., Inc.
Product Service
Legal Case #:2270

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
143538	3/25/2008	3/26/2008	3/26/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Ryan	Bowlby	548 West Main St	Somerset	PA	15501		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired on bolt opening	Concern:1020 Fired on Bolt Opening		Unknown
C				

3/27/08-correspondence from repair-gun fired on bolt opening about 12 years ago.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/243 WIN	24774	7633047	PM	11/20/1992
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC		U			

CONCERN:FBO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace Ta at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

3/27/08-quote sent to replace TA at 1/2 price to restore faith in rifle.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/26/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		18.5" 243 WIN

Barrel	Date Code		PM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	7.5#
	Altered	False	
	Sub-Assembly	Other Remington	

RECEIVED
MAR 27 2008
BY: *[Signature]*

2270

pm 6/92
7.5#
18.5"
1011

To Whom it may concern:

The reason I am sending this rifle back is because the rifle is not safe. About 12 years ago during hunting season, I was getting ready to climb down my tree stand and I lifted the bolt to unload the rifle and it went off while the gun was lying in my lap. We took the gun back to Hoover Outfitting where it was purchased. Calvin Hoover worked on the gun so I would be able to finish out the hunting season. I would like your staff to look over the gun. I know that the trigger pull seems to be hard. My main goal is to make sure that the gun is in proper working condition and is also safe to carry in the woods. If there are any repairs that need to be done to the gun, please contact me at (814)483-0180. Thank you for your cooperation.

Sincerely,
Ryan Bowlby



could not duplicate concern.
replace TPA to restore confidence
in rifle, check over, clean AT
1/2 normal charges.

Quote

Serial Number: 7633047

Model: 7



RE00143538