Remington Arms Co., Inc.
Product Service
Legal Case #:2111

Case Information

RE# Date Opened

Date Opened(PS)

Date Closed

Incident Date Pre Lit Lit Obsolete

140734

1/25/2008

2/8/2008

Franson

2/8/2008

Customer Information

Type Business First Name Last Name

Street

City State Zip Age

Contact H 208-543-6825

Reporter

Roger

1215 East 4338 North

Buhl ID 83316

W 208-543-4777

E maryelo@yahoo.com

Incident Information

Claims

Codes

Repair Est. Medical Treatment Medical Status

PΙ

PD

Cause:4006 Al

Altered Adjustments or Components

S fired on safe release

Concern:1007 Fired on Safe Release

Unknown

C

2/11/08-correspondence from repair-trigger would not pull, put safety on and took it off and then gun fired when safety was moved.lw

Firearm Information

Mfg.

g. Type eton CF/BA

Model/Ga.

SKU 24741

Serial Bbl.

bl. DOM

Remington

Date Purchased

Where Purchased

7/7MM08 REM
Accessories

Original Owner

S7606971 AP 3/27/1995

Date Purchaseu

BUCKEYE SPORTS SUPPLY

0

Y

CONCERN: FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/7/CF/BA

Settlement

Release of Claims

Release Date

Reimbursement

Cash Settlement Reim. Date Cash Date APV APV

Repace TA at discount

Repair/Replacement

Repair/Replacement Date

Cost

2/11/08-quote sent to replace ta at discount.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/8/2008
	Product Type		RF
	Action Type		A

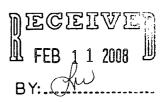
http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2111&Type=Case

2/11/2008

I		≒	T GLIPPIA	
	Assigned To		F.SUPRY	
Cause	4006	Altered Adjustments or Components		
	Description		20" 7MM08 REM	
	Date Code		AP	
	Bore Plugged	False		
Barrel	Bulged	False		
	Fired	False		
	Fired while Obstructed			
	Muzzle/Crown Condition	Worn; Functioning		
	Firing Pin	Slightly Worn; Functioning		
	Shroud	Slightly Worn; Functioning		
Bolt	Face	Slightly Worn; Functioning		
	Handle	Worn; Functioning		
	Stop	Slightly Worn; Functioning		
	Condition	Slightly Worn; Functioning		
Extractor	Cut Condition	Slightly Worn; Functioning		
	Ext/Eject Test	False	·	
	Block Condition	Select		
Locking	Lug Condition	Slightly Worn; Functioning		
	Notch Condition	Select		
	Exterior Condition	Slightly Worn; Functioning		
Overall	Stock Condition	Slightly Worn; Functioning		
	Fore End Condition	Select		
D .	Condition	Slightly Worn; Functioning		
Receiver	Bulged	False		
	Description		STANDARD M/7 SAFETY	
Safety	Function	Like new; Functioning		
	Sub-Assembly	Non-ISS		
Sear	Lift	Select	.012	
	Notch	Like new; Functioning		
	Tests	Test Fired	False	
Feeding Test	Tests	False		
	Condition	Slightly Worn; Functioning		
	Pull	Select	4#	
Trigger	Altered	True	TRIG SET SCREWS ALTERED	
	Sub-Assembly	Other Remington		

BARBER - Kinzer PPS GAL RE0008511

	ystem Repair - Inquiry RepairTools CSR:Tools Reports: Table Mantena	The state of the s		
		Column and A. J. School and Column and Colum	The second of th	The section of the se
Repair Number RE00140734 Verify Repair	Serial S7606971 Model 7 Center Fire Caliber 7 Repairman MM-08 REM Produced 03/27/1995 Slatus:	New 1/25/2008 2:59:24 PM		2 000
Address Information	Received From Return To:	Received From:	15.40	
Name: ROGER FRANSON	ROGER FRANSON	A CONTRACTOR OF THE CONTRACTOR	1	
Address 1 1215EAST 4338 NORTH Address 2 Gly BUHL	RO Box BUHL	PO.Boxd		
State ID Zip Code 83316	County: US State: ID Zip Code: 183316	Country US		acted portage 18
Eontact / Condition Pro	blems Estimate History / Status	s Shipping / Billing		
97/25/2009/259:2 New s 17/25/2008/5/05:1 EmailSent A 17/25/2009/5/05:1 EmailVerified A	Ser ID. Desc1 Desc2 Shipping H. sanguinegl Repair Added ImEmail Repair Received MARYE10@YAH00.C Estimate Seencerl From Check In To: Repair Banch Parts Received MARYE10@YAH00.C Resumment Services of the Serv	and 1/25/2008 2:59:24 PM sangunegl Repair Bench ved Repair Location pection LN Received Current Location		
Repair Search	☐ Internal Rep	Transfer Number		
		Section 1	Sport	
supryff 2/8/2		NS Commission of the control of the		ji jalizaani 7



January 16, 2008

To: Remington Repair Service

I got a first model 7, the blued one, for my wife and when she would not let me use it, I got one for myself, the stainless steel one.

They both worked real good until the season of 06. I was elk hunting at -20 degrees and found some elk bedded down. I took the safety off and pulled the trigger. It would not pull. I put the safety back on. When I took it off again, the gun fired. I tried the same procedure again. It fired again when I took the safety off. I did not think too much of it seeing it was 20 below. I just thought it was frozen up. That was the stainless steel one.

Then in 07 season, my grandson used my wife's blued one for deer hunting. We found a deer standing unaware of us. I told him to shoot it. He took the safety off and tried to shoot it, but could not pull the trigger. He put the safety back on and when he put it off again, the gun went

This time the temperature was 47 above. It scared me to have a gun go off for my grandson.

I have had many Remington rifles in my life. These were the first two to give me any troubles. Has there been any recalls or anything on the model sevens?

could not duplicate concern. TRIG. Set screws aftered.

Approx TPA, checkour, elemn

AT 1/2 Normal Amnals.

Your help would be appreciated.

Thank you,

Roger Franson

1215 East 4338 North

Buhl, Idaho 83316

Home phone: 208-543-6825 Work phone: 208-543-4777

S7606971



Remington

Factory Repair Instructions
(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: Seven	Serial Number: 5 76	06 971
Are you the original owner?:		
Name: Roger Franson	Date of Purchase: $\angle \!\!\!\!/$	-26-95
Address (no PO Boxes):		
1215 E - 4338 N		
City: Buhl	State: Idaho	
Phone (Daytime \$28543-4777	Fax: 208-543-	8952
E-mail Address: Mary e 10 @ Yahoo I would like to receive future e-mail updates from F	O COM Remington.	
Please describe your problem:	1	,
20 Jan 1997	A Maria Cara Cara Cara Cara Cara Cara Cara	
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		A Secretary of the second of t
		And the second s
Ammunition Information:		
Manufacturer: HoRNady		Type: LIGHT Mag
Other (i.e. bullet weight/type, shot size,	powder):	20
		man and a second se
Handload Information:	6.9	
Powder Used:		Powder Weight:
Case/Hull Used:		Primer Used:
D II . T . (2)	and the second of the	

How often do you clean the trigger assembly? (Months or Number of rounds) / time a year

Brand of lubricant used: いり40

KELLVATIO Buhi, id : PREM. PRODUCT REG CASO CUSTOMER ORDER NO. DATE **PRODUCT** GALS PRICE NAME 150 CAROUNE PLANMABLE LIQUE **ADDRESS** FORE OF COMBUSTINE LICHT CITY, STATE, ZIP SOLD BY CASH C.O.D. CHARGE ON ACCT MDSE PAID OUT RETD DESCRIPTION PRICE **AMOUNT** PRODUCT QUAN. 2 3 606971 5 6 4/3016 8 G DRUM DEPOSIT 10 11 12 RECEIVED BY: 115 ध्यक्ष **KEEP THIS SLIP FOR REFERENCE** TC 4705

BARBER - Kinzer PPS GAL RE0008514

KELLY OIL GO. bex 267 Bunl, wans 50833 83316 DATE Project Contract No. HEATER OfL SOLVENT FUEL TAXES FED. STATE THUOMA 141 21 PRICE QTY. SUB TOTAL % OF \$ 3 8 6 6 6 7 % OF \$ SUBJECT TO CORRECTION OF ERRORS—TOTAL DUE ERAHO MOTOR FUEL DAT Gallons Amount .21 Jepinus Meter Reading - Cals. 2016 NO Sale Na Brodie or Smith Mater Reading - Gals. Buyer acknowledges receipt of goods and agrees to the tenns set forth by the Seller and listed below for all purchases made within one year of this date. A late Finance Charge as computed by Seller's current Terms and Conditions (show below) may be assessed against all late payments.

1.750 % per nonth or an Annual Rate of 21 % per year. Payment Will Be Made on or Before

ITIIS IS NOT A RECEIPT FUR PAYMENT