

Remington Arms Co., Inc.
Product Service
Legal Case #:2208

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
142524	3/5/2008	3/6/2008	3/6/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		John	Crossan	143 Towncountry Rd	Vanderbuilt	PA	15486		H 724-677-0119 E patandjohn@atlanticbb.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	fires when operating safety or bolt	Concern:1007 Fired on Safe Release		
C				

3/7/08-correspondence from repair-gun fired on its own. When operating bolt or safty gun would occasionally dry fire.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	20000	B6343860	OB	7/30/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	HORNICKS HDWE JOHNSTOWN PA		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under SMP						
Repair/Replacement Cost	Repair/Replacement Date					

3/7/08-quote sent to replace TA under smp.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/6/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TPA, DIRTY,RUSTY,STICKY
Barrel	Description		22" 3006 SPR
	Date Code		OB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY RUSTY STICKY
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

2208


 010
 2208
 15486
 CB 9/1/01

Factory Repair Form

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 700 BDL		Serial Number: 86343860	
Are you the original owner?: YES NO			
Name: john r crossan		Date of Purchase: late 70.s early 80.s	
Address (no PO Boxes): 143 towncountry rd.			
City: vanderbilt		State: pa	Zip: 15486
Phone (Daytime): 724-677-0119		Fax:	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) patandjohn@atlanticbb.net			
E-mail Address: I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: after loading gun and putting a live shell in chamber when bolt was closed gun fired on its own. after cleaning .when operating bolt or safety gun would occasionally dry fire.			
326 characters left			
Ammunition Information:			
Manufacturer: remington		Type: corelok	
Other (i.e. bullet weight/type, shot size, powder): 160 grains			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: hoppe.s #9			
How often do you clean the bore? (Months or Number of rounds) after use 1 a yr.			
How often do you clean the action? (Months or Number of rounds) after use 1 a yr			
How often do you clean the trigger assembly? (Months or Number of rounds) after use			
Brand of lubricant used: hoppe.s gun oil and gun grease			
How often do you lubricate the bore? (Months or Number of rounds) after use 1 a yr.			
How often do you lubricate the action? (Months or Number of rounds) after use 1 a yr.			

How often do you lubricate the trigger assembly? (Months or Number of rounds) after use 1 a y
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) none
What were the services performed?)
NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.
Ship your ENSURED firearm by either UPS or Parcel Post to: Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused. :: Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Charge repairs will be processed using the following guidelines: :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount electronically through Check21.

Serial Number:

B6343860

Model: **700**



RE00142524

Visit Our Other Remington Websites
Other Sites

could not duplicate concern.
TRIG. ASSM. Dirty, Rusty, sticky.
Replace TPA, check oven, clean
under bolt LOCK PROGRAM FOR
\$20.00 + S+H
Quote

Arms Services Repair & Estimate System

File Add Repair **BARBER - Kinzer PPS GAL RE0008678** Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00142524** Serial: 86343660 Model: 700 Center Fire Caliber: 3006 SPRG Produced: 07/30/1981 Repairman: Status: New 3/5/2008 10:01:07 AM

Verify Repair:

Address Information

Customer: Received From Return To Received From

Name: **JOHN R CROSSAN** **JOHN R CROSSAN**

Address 1: **143 TOWNCOUNTRY ROAD** **143 TOWNCOUNTRY ROAD**

Address 2: PO Box: PO Box:

City: **VANDERBILT** **VANDERBILT**

State: **PA** Zip Code: **15486** Country: **US** State: **PA** Zip Code: **15486** Country: **US**

FFL:

Contact / Condition Problems Estimate **History / Status** Shipping / Billing

Date	User ID	Desc1	Desc2		Current Status
3/5/2008 10:01:06	valentds	Repair Added		<input type="checkbox"/> Shipping Hold	New
3/5/2008 10:04:1	valentds	From: Check In	To:	<input type="checkbox"/> InterFace Hold	3/5/2008 10:01:07 AM
3/6/2008 9:58:44	supryll	Returned to AS for repair	Bolt Lock Modification Program	<input type="checkbox"/> Estimate Sent	valentds
				<input type="checkbox"/> Parts Received	Product Services
				<input type="checkbox"/> Passed Inspection	Repair Location
				<input type="checkbox"/> Return As Received	ILN
				<input type="checkbox"/> Has been Approved	Current Location
				<input type="checkbox"/> Internal Repair	ILN
					Transfer Number

Repair Search Refresh Close

supryll 3/6/2008 9:58 AM CAPS NUM INS SCPL

start Inbox - Microsoft Outlook Arms Services Repair PPS Hold guns AS Current Cases - Microsoft 9:58 AM