

Remington Arms Co., Inc.
 Product Service
 Legal Case #:3138

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
159851	1/26/2009	1/27/2009	1/30/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Camren	Flythe	584 Doolittle Mill Rd	Conway	NC	27820	17	
Reporter		Blake	Flythe	584 Doolittle Mill Rd	Conway	NC	27820		W 252-585-1925 C 252-536-6926 F 252-585-1926 E flythebros@embarqmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot a hole through wall when bolt closed	Cause:4038	Could Not Duplicate Concern	Unknown
S	Concern:1008	Fired on Bolt Closing		
C				

Camren was unloading gun and when the bolt locked -- the gun fired. It shot a hole in the wall. Went outside to unload the rest of the bullets and when the bolt locked -- the gun fired. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27474	F6226409	EW	10/24/2002 5:06:23 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
12/1/2006	HICKS INC	TWO PIECE SCOPE BASE	U			

CONCERN:FBC - PROPERTY DAMAGED

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Winchester	Ball Silvertip/95 GR	243 WIN				
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at no charge, goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$62.38	1/30/2009				

1/30/09: I called & spoke to Blake - Camren's dad. He wants the trigger assembly replaced & tested. Then we can send gun back. Work will be done at no charge. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/27/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		EW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	ISS	
	Lift	---Select---	.015
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

3138

RECEIVED

JAN 29 2009

BY: _____

22
2.5#
1015
EW 10/02**Remington****Factory Repair Instructions**

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: F6236409	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Camren Flythe		Date of Purchase: Christmas 2006	
Address (no PO Boxes): 584 Doolittle mill Rd			
City: Conway		State: NC	Zip: 27820
Phone (Daytime): 252-585-1925		Fax: 252-585-1926	
E-mail Address: flythebros@embargo.com			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: I was unloading my gun and when I was unloading the 70 shot bullets when the bolt locked the gun fired before my hand left the bolt. It shot a hole through my wall. I then went outside to unload the rest of my bullets and again when the bolt locked the gun fired before my hand left the bolt.			
Ammunition Information:			
Manufacturer: Winchester		Type: Ballistic Silvertip	
Other (i.e. bullet weight/type, shot size, powder): 95 grain (I put the label off the box of bullets in the gun box) (new bullets)			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Others			
How often do you clean the bore? (Months or Number of rounds) the end of hunting season			
How often do you clean the action? (Months or Number of rounds) two times during hunting season			
How often do you clean the trigger assembly? (Months or Number of rounds) never			
Brand of lubricant used: Others			

How often do you lubricate the bore? (Months or Number of rounds)	twice a year
How often do you lubricate the action? (Months or Number of rounds)	twice a year
How often do you lubricate the trigger assembly? (Months or Number of rounds)	never
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments: I have used my gun for a hunting seasons and sometimes the bolt is hard to pull back after the gun is fired	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? never	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<p align="center">REMINGTON ARMS CO., INC</p> <p align="center">ATTN: Arms Service Division</p> <p align="center">14 Hoefler Ave</p> <p align="center">Ilion, NY 13357</p>	
<p>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p>	

F6226409

Model: 700



RE00159851

ding it.
 damage in shipping and handling. Preferably,
 be returned.)
 loss or damage.
 side the box. Shipments without a proper

Post. Remington is not responsible for
 o purchase insurance from your carrier.

idelines:

urned to you C.O.D. (To avoid C.O.D. Charges, please
 th your gun).

and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

Return Address = Blake Flythe
 100 West main St
 Conway NC 27820