

## BARBER - Kinzer PPS GAL RE0008947

Remington Arms Co., Inc.

Product Service

Legal Case #:2029

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 139101 | 1/16/2008   | 1/17/2008       | 1/17/2008   |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street         | City      | State | Zip   | Age | Contact                          |
|----------|----------|------------|-----------|----------------|-----------|-------|-------|-----|----------------------------------|
| Reporter |          | John       | Matthews  | 78 Meadow Road | Frostburg | MD    | 21532 |     | H 301-687-0172<br>W 301-697-6308 |

## Incident Information

| Claims  | Codes  | Repair Est. | Medical Treatment | Medical Status |
|---|--|-------------|-------------------|----------------|
| PI<br>PD<br>S<br>C<br>fired on safe release<br>Cause:4006<br>Concern:1007 | Altered Adjustments or Components<br>Fired on Safe Release |             | Unknown           |                |
| 1/23/08-correspondence from repair-rifle fired on safe release.lw         |  |             |                   |                |

## Firearm Information

| Mfg.           | Type                        | Model/Ga.   | SKU            | Serial  | Bbl. | DOM      |
|----------------|-----------------------------|-------------|----------------|---------|------|----------|
| Remington      | CF/BA                       | 700/270 WIN | 20000          | 6732044 | CY   | 4/1/1974 |
| Date Purchased | Where Purchased             | Accessories | Original Owner |         |      |          |
|                | WAMMES GUNS BELEFONTAINE OH |             | U              |         |      |          |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

| Settlement           | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|----------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TA under smp |                         |                         |               |                 |                |               |
|                      | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |

1/23/08-quote sent to replace TA under smp.lw

Examination[Remington/CF/BA]

| Part        | Sub-Part     | Code | Comment   |
|-------------|--------------|------|-----------|
| Examination | Examiner     |      | B.TRAVIS  |
|             | Exam Date    |      | 1/17/2008 |
|             | Product Type |      | RF        |
|             | Action Type  |      | A         |
|             | Assigned To  |      | F.SUPRY   |

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2029&Type=Case>

1/23/2008

|              |                        |                                   |                                 |
|--------------|------------------------|-----------------------------------|---------------------------------|
| Cause        | 4006                   | Altered Adjustments or Components | TRIG SET SCREWS ALTERED         |
| Barrel       | Description            |                                   | 22" 270 WIN                     |
|              | Date Code              |                                   | CY                              |
|              | Bore Plugged           | False                             |                                 |
|              | Bulged                 | False                             |                                 |
|              | Fired                  | False                             |                                 |
|              | Fired while Obstructed |                                   |                                 |
|              | Muzzle/Crown Condition | Slightly Worn; Functioning        |                                 |
| Bolt         | Firing Pin             | Slightly Worn; Functioning        |                                 |
|              | Shroud                 | Slightly Worn; Functioning        |                                 |
|              | Face                   | Slightly Worn; Functioning        |                                 |
|              | Handle                 | Slightly Worn; Functioning        |                                 |
|              | Stop                   | Slightly Worn; Functioning        |                                 |
| Extractor    | Condition              | Slightly Worn; Functioning        |                                 |
|              | Cut Condition          | Slightly Worn; Functioning        |                                 |
|              | Ext/Eject Test         | False                             |                                 |
| Locking      | Block Condition        | ---Select---                      |                                 |
|              | Lug Condition          | Slightly Worn; Functioning        |                                 |
|              | Notch Condition        | ---Select---                      |                                 |
| Overall      | Exterior Condition     | Slightly Worn; Functioning        |                                 |
|              | Stock Condition        | Slightly Worn; Functioning        |                                 |
|              | Fore End Condition     | ---Select---                      |                                 |
| Receiver     | Condition              | Slightly Worn; Functioning        |                                 |
|              | Bulged                 | False                             |                                 |
| Safety       | Description            |                                   | STANDARD M/700 BOLT LOCK SAFETY |
|              | Function               | Like new; Functioning             |                                 |
|              | Sub-Assembly           | Non-ISS                           |                                 |
| Sear         | Lift                   | ---Select---                      | .010                            |
|              | Notch                  | Like new; Functioning             |                                 |
| Feeding Test | Tests                  | Test Fired                        | False                           |
|              |                        | False                             |                                 |
| Trigger      | Condition              | Slightly Worn; Functioning        |                                 |
|              | Pull                   | ---Select---                      | 3.5#                            |
|              | Altered                | True                              | SET SCREWS ALTERED              |
|              | Sub-Assembly           | M/700 Bolt Lock                   |                                 |

2029

3.5#  
CY 4/74  
22"  
010

If you or someone you know is having a Remington rifle fire when the safety is removed, the firearm should be sent to Remington for evaluation.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.  
Serial Number ----> 6732044

2. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.

Dear Customer Service Representative  
Customer (John Mathews) - November 14, 2007

Ref: Model 700 Remington; Serial Number 6732044 270 Win.

Dear Remington:

I have purchased the above model many years ago and I am an avid outdoor hunter. This gun mis-fired during opening day of deer season when I went to take the safety off, the gun fired and about took off my foot, I have refused to use the gun ever since, but I am concerned that someone else will eventually get access to the gun and they may not be as lucky as I was. Do you have any solutions to fix this problem.

Kind Regards,

John R. Mathews  
78 Meadow Road  
Frostburg, MD 21532  
301-687-0172 (H)  
301-697-6308 (W)

Question Reference #070929-000077

For U.S. repairs only, ship to:  
Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Ilion, NY 13357

Serial Number: 6732044  
Model: 700  
  
RE00139101

could not duplicate concern.  
TRNG. Set screws altered.  
Replace TPA, check over, clean  
UNDER ISOLT LOCK PROGRAM  
for \$20.00 + SH

Quote

RECEIVED  
JAN 22 2008  
BY: *[Signature]*