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148322       7/31/2008       8/1/2008       8/1/2008         148322       7/31/2008       8/1/2008       8/1/2008         Customer Information       Type       Business       First Name       Last Name       Street       City       State       Zip       Age       Contract (Contract (Contr				N	eningion Arms C	o., mc.						
Case Information           RE#         Date Opened         Date Opened(PS)         Date Closed         Incident Date         Pre Lit         Lit         Obsole           148322         7/31/2008         8/1/2008         8/1/2008         8/1/2008         8/1/2008         8/1/2008           Customer Information         Type         Business         First Name         Last Name         Street         City         State         Zip         Age         Cont           Reporter         Gerald         Mcumber         355 County Rd 16         Painted Post         NY         14870           Incident Information         Claims         Codes         Repair Est.         Medical Treatment         Medical Stat           PI         PD         Cause:4015         Improper Maintenance         Unknown         Streatment         Netical Stat           S         fired on safe release         Concern:1007 Fired on Safe Release         Unknown         Streatment         No           Gould not duplicate concern. TA dirty with sticky residue and bolt stop sticking fis.         Firearm Information         Mfg.         Type         Model/Ga.         SKU         Serial         Bbl.         DOM           Mfg.         Type         Model/Ga.         SKU         Serial         Bbl.         DOM <th></th>												
RE#       Date Opened       Date Opened(PS)       Date Closed       Incident Date       Pre Lit       Lit       Obsole         143322       7/31/2008       8/1/2008       8/1/2008       8/1/2008       8/1/2008         Customer Information       Type       Business       First Name       Last Name       Street       City       State       Zip       Age       Cont.         Reporter       Gerald       Mcumber       355 County Rd 16       Painted Post       NY       14870         Incident Information       Claims       Codes       Repair Est.       Medical Treatment       Medical Stat         PI       PD       Cause:4015       Improper Maintenance       Unknown       Unknown         S       fired on safe release       Concern:1007 Fired on Safe Release       Unknown       C         Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls.       Firearm Information       Mfg.       DOM         Remington       CF/BA       700/300 RUM       25971       S6379911       10/18/2000 12:46:211         Date Purchased       Where Purchased       Accessories       Original Owner       ACUSPORT (MT) CORPORATION       U         Manufactured during time when the date code was not stamped on the bbl.       Armunuition Infor					Legal Case #:2:	570						
148322       7/31/2008       8/1/2008       8/1/2008         Customer Information       Type       Business       First Name       Last Name       Street       City       State       Zip       Age       Cont         Reporter       Gerald       Mcumber       355 County Rd 16       Painted Post       NY       14870         Incident Information       Claims       Codes       Repair Est.       Medical Treatment       Medical Stat         Pl       PD       Cause:4015       Improper Maintenance       Unknown         Stifted on safe release       Concern:1007 Fired on Safe Release       Unknown         Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls.       Firearm Information         Mfg.       Type       Model/Ga.       SKU       Serial       Bbl.       DOM         Remington       CP/BA       700/300 RUM       25971       S6379911       10/18/2000 12:46:21 1         Date Purchased       Where Purchased       Accessories       Original Owner       ACUSPORT (MT) CORPORATION       U         Manufactured during time when the date code was not stamped on the bbl.       Armmunition Information - None Defined       Settlement       Cash T         Settlement       Release of Claims       Release Date       Rei	Case Inform	ation										
Control       Control         Type       Business       First Name       Last Name       Street       City       State       Zip       Age       Control         Reporter       Gerald       Mcumber       355 County Rd 16       Painted Post       NY       14870         neident Information       Claims       Codes       Repair Est.       Medical Treatment       Medical State         PI       Cause:4015       Improper Maintenance       Unknown       Unknown       View       View       Street       Unknown         S       fired on safe release       Concern:1007 Fired on Safe Release       Unknown       View       Vi	RE#	-		• • •			Incider	nt Date	Pr	e Lit	Lit	Obsolete
Type       Business       First Name       Last Name       Street       City       State       Zip       Age       Contribution         Reporter       Gerald       Mcumber       355 County Rd 16       Painted Post       NY       14870         neident Information       Claims       Codes       Repair Est.       Medical Treatment       Medical State         Pl       PD       Cause: 4015       Improper Maintenance       Unknown       Vertical State       Vertical State         Stread on safe release       Concern: 1007 Fired on Safe Release       Unknown       Vertical State       Vertical State       Vertical State         Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls.       Vertical State       Vertic	148322	7/31/200	08	8/1/2008	8/1/20	08						
Reporter       Gerald       Mcumber       355 County Rd 16       Painted Post       NY       14870         ncident Information       Claims       Codes       Repair Est.       Medical Treatment       Medical Stat         PI       PD       Cause:4015       Improper Maintenance       Unknown         S       fired on safe release       Concern:1007 Fired on Safe Release       Unknown         C       Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls.         Stirearm Information       Mfg.       Type       Model/Ga.       SKU       Serial       Bbl.       DOM         Remington       CF/BA       700/300 RUM       25971       S6379911       10/18/2000 12:46:21 1         Date Purchased       Where Purchased       Accessories       Original Owner         ACUSPORT (MT) CORPORATION       U         Vanufactured during time when the date code was not stamped on the bbl.       Armunuition Information - None Defined         Other Products Information - None Defined       Remington/700/CF/BA       Cash       Reim. Date       Cash I         Settlement       Release of Claims       Release Date       Reimbursement       APV       APV       APV         Repair Replacement Cost Repair/Replacement Date       100.00       8/1/2008	Customer In	formation										
neident Information Claims Codes Repair Est. Medical Treatment Medical Stat Pl PD Cause:4015 Improper Maintenance Unknown S fired on safe release Concern:1007 Fired on Safe Release C Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls. "irearm Information Mfg. Type Model/Ga. SKU Serial Bbl. DOM Remington CF/BA 700/300 RUM 25971 S6379911 10/18/2000 12:46:21 1 Date Purchased Where Purchased Accessories Original Owner ACUSPORT (MT) CORPORATION U Vanufactured during time when the date code was not stamped on the bbl. Ammunition Information - None Defined Dther Products Information - None Defined Settlement Remington/700/CF/BA Settlement Release of Claims Release Date Reimbursement Cash APV APV Repair as gesture of goodwill Repair/Replacement Cost Repair/Replacement Date 100.00 8/1/2008 Customer claimed FSR, we could not duplicate concern. He also did not like the ISS style and wanted that changed. We will install a new	Туре	Business	First Name	Last Name	Street		Ci	ty	State	Zip	Age	Contact
Claims     Codes     Repair Est.     Medical Treatment     Medical Stat       PI     PD     Cause:4015     Improper Maintenance     Unknown       S     fired on safe release     Concern:1007 Fired on Safe Release     Unknown       C     C     C     C       Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls.     C       "rearm Information     Mfg.     Type     Model/Ga.     SKU     Serial     Bbl.     DOM       Remington     CF/BA     700/300 RUM     25971     S6379911     10/18/2000 12:46:21 1       Date Purchased     Accessories     Original Owner     ACUSPORT (MT) CORPORATION     U       Manufactured during time when the date code was not stamped on the bbl.     Ammunition Information - None Defined       Other Products Information - None Defined     Kernington/700/CF/BA       Settlement     Remington/700/CF/BA       Repair as gesture of goodwill     Release of Claims     Release Date     Reimbursement     APV     APV       Repair as gesture of goodwill     100.00     8/1/2008     2000     2/12/108	Reporter		Gerald	Mcumber	355 County	Rd 16	Painte	d Post	NY	14870	)	
Pl PD Cause:4015 Improper Maintenance Unknown S fired on safe release Concern:1007 Fired on Safe Release Unknown C Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls. Firearm Information Mfg. Type Model/Ga. SKU Serial Bbl. DOM Remington CF/BA 700/300 RUM 25971 S6379911 10/18/2000 12:46:21 1 Date Purchased Where Purchased Accessories Original Owner ACUSPORT (MT) CORPORATION U Manufactured during time when the date code was not stamped on the bbl. Ammunition Information - None Defined Dther Products Information - None Defined Dther Products Information - None Defined Settlement Release of Claims Release Date Reimbursement Cash Reim. Date Cash I APV APV Repair as gesture of goodwill Repair/Replacement Cost Repair/Replacement Date 100.00 8/1/2008 Customer claimed FSR, we could not duplicate concern. He also did not like the ISS style and wanted that changed. We will install a new	ncident Info	ormation										
PD       Cause:4015       Improper Maintenance       Unknown         S       fired on safe release       Concern:1007 Fired on Safe Release       Unknown         Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls.       Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls.       Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls.         Firearm Information       Mfg.       Type       Model/Ga.       SKU       Serial       Bbl.       DOM         Remington       CF/BA       700/300 RUM       25971       S6379911       10/18/2000 12:46:21 M         Date Purchased       Where Purchased       Accessories       Original Owner         ACUSPORT (MT) CORPORATION       U         Manufactured during time when the date code was not stamped on the bbl.       Armmunition Information - None Defined         Cher Products Information - None Defined       Kettlement       Settlement       Cash         Settlement       Release of Claims       Release Date       Reimbursement       Settlement         Repair as gesture of goodwill       I00.00       8/1/2008       Style and wanted that changed. We will install a new	(	Claims		Codes		Repa	ir Est.	Medica	l Treat	ment	Med	ical Status
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Mfg.       Type       Model/Ga.       SKU       Serial       Bbl.       DOM         Remington       CF/BA       700/300 RUM       25971       S6379911       10/18/2000 12:46:21 1         Date Purchased       Where Purchased       Accessories       Original Owner         ACUSPORT (MT) CORPORATION       U         Wanufactured during time when the date code was not stamped on the bbl.         Ammunition Information - None Defined         Other Products Information - None Defined         Settlement         Remington/700/CF/BA         Settlement         Repair as gesture of goodwill         Repair as gesture of goodwill         Repair As gesture of goodwill         Repair/Replacement Cost Repair/Replacement Date 100.00         8/1/2008         Customer claimed FSR, we could not duplicate concern. He also did not like the ISS style and wanted that changed. We will install a new	С											
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Mfg.       Type       Model/Ga.       SKU       Serial       Bbl.       DOM         Remington       CF/BA       700/300 RUM       25971       S6379911       10/18/2000 12:46:21 I         Date Purchased       Where Purchased       Accessories       Original Owner         ACUSPORT (MT) CORPORATION       U         Manufactured during time when the date code was not stamped on the bbl.         Ammunition Information - None Defined         Other Products Information - None Defined         Settlement       Remington/700/CF/BA         Repair As gesture of goodwill       Release of Claims         Repair As gesture of goodwill       Repair/Replacement Cost Repair/Replacement Date 100.00       8/1/2008         Customer claimed FSR, we could not duplicate concern. He also did not like the ISS style and wanted that changed. We will install a new												
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	Sustomer cla and change t	aimed FSR, we the ISS style fi	e could not dupli ring pin at n/c as	cate concern. He a gesture of good	also did not like t dwill fls.	he ISS sty	le and wa	nted that	changed	1. We w	ill insta	ll a new TA
Examination[Remington/CF/BA]	Examination	FRemington/C	F/BA1									

Remington Arms Co., Inc.

Part	Sub-Part	Code	Comment
	Examiner	]	Supry
	Exam Date	]	8/1/2008
Examination	Product Type	)	RF
	Action Type		Α
	Assigned To	)	S
Cause	4038	Could Not Duplicate Concern	Sticky residue
	Description		26 inch model 700
	Date Code	]	
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning		
Bolt	Firing Pin	Slightly Worn; Functioning		
	Shroud	Slightly Worn; Functioning		
	Face	Slightly Worn; Functioning		
	Handle	Slightly Worn; Functioning		_
	Stop	Slightly Worn; Not Functioning	Stop was sticking and not releasing due to sticky residue.	
	Condition	Slightly Worn; Functioning		
Extractor	Cut Condition	Slightly Worn; Functioning		
	Ext/Eject Test	True		
	Block Condition	Select	] .	·
Locking	Lug Condition	Like new; Functioning		
	Notch Condition	Select	]	
	Exterior Condition	Slightly Worn; Functioning		
Overall	Stock Condition	Slightly Worn; Functioning	]	
	Fore End Condition	Select	]	
Receiver	Condition	Slightly Worn; Functioning	]	· ·
	Bulged	False	]	
	Description	)	Model 700 Safety	]
Safety	Function	Slightly Worn; Functioning		
	Sub-Assembly	ISS	]	
Sear	Lift	Select	not measured	]
	Notch	Like new; Functioning	]	
		Condition	Slightly Worn; Functioning	The housing was dirty with sticky residue inside and outside the housing and trigger.
Pull	Trianan	Select	4.5 lbs.	]
Altered	Trigger	False	]	
Sub- Assembly		M/700 Non-Bolt Lock	]	

Arms Services Repair & Estimate Sy	Shore, a semilaren ha saya ne botha ur 1912 Saya a de factoria de la derita de service de transmissione en reservice de la deranamente de transmissione en reservice de la deranamente de transmissione de la deranamente de transmissione en	e e constante de la constante d
Add Repair - Estimate Repair - Expedite Répair: Inquiry	Repair: Inquiry, Repair Tools, CSR Tools, Reports, Table Maintenance, System Maintenance, Help	
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A CARLES AND A CARLES AND A CARLES	Serial: S6379911: Model: 700: Center Fire, with 26, inch bairel: Caliber: 300 REM UMAG: STAINLESS LS Produced: TU/18/2000 Status: New 7/31/2008 5:32:44 AM	
ddress Information Custome Name: GERALD MCUMBER	Received From     Return To:     C Received From     GERALD MCUMBER	
Addiess 1: 355 COUNTY ROAD 16	355 COUNTY ROAD 16	
Addiess 2 City: PAINTED POST	PO(Box) PAINTED POST	
State NY Zip Code 14870	Country US State NY Zp; Code: 114870 Country US	
Contact / Condition	blems Estimate History / Status Shipping / Billing	
Date Us	er ID Desc1 Current Status	
Note that the second se	AYGIDOWWR Repair Added CEIDDNAVR I Repair Added CEIDDNAVR I Frank Charle Inter Charle Inter C	
	pp// Returned to AS for n/c repair	
	□ Pats Received Repair Location Passed Inspection II.	
	□ Hasbeen Approved I ILN	
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Start	🗧 🗒 PS Hold Guns AS 👘 🖓 Current Cases - Mic 🗍 有 Search for a Senal 🗰 👘 Arms Se	ervices Repa 💠 🤻 💽 🖓 🖅 12/49

#2570

July **2**1, 2008

To whom it may concern,

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Enclosed is a model 700.300 Ultra-Mag Rifle. I took this rifle to Africa recently and had major problems. The rifle did fire a round while pushing the bolt forward, without depressing the trigger. The shot barely missed my guide and after that the bolt would not release at all. I therefore had to rent a rifle from my outfitter in order to continue my hunt. I own several Remington guns and am a big supporter of this brand. I ask that you replace the bolt action of this rifle, without the firing pin lock, at not cost to me. Any questions, please contact me at my home at (607)936-7091 or my mailing address at:

355 County Rd. 16 Painted Post, NY 14870

Thank you in advance for your cooperation with this matter.

Sincerely,

Gerry McUmber

Could not duplicate concerni Trigger Assembly Unity. Install new Th & change to non-iss style Firing pins at Me a seagestore of goodull Charge 230145 FLS 8/1/08



PS 09908