

Remington Arms Co., Inc.
Product Service
Legal Case #:2166

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
141994	2/21/2008	2/22/2008	2/22/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Eric	Miller	5884 Kristen Dr.	Jackson	MS	39211		H 601-957-1823 E eric_miller@trustmark.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	fires on safe release Concern:1007 Fired on Safe Release			
C				

2/29/08-correspondence from repair-rifle discharged when safety was pushed to the fire position.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	27478	G6210321	BW	1/2/2002 12:31:02 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

2/29/08-quote sent to repair at discount.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/22/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPR
	Date Code		BW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

Remington®

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	DIRTY/RUSTY
	Stock Condition	Worn; Functioning	DIRTY
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	DIRTY/RUSTY
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY/RUSTY
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00141994** Serial: **G6210321** Model: **700** Center Fire Caliber: **3006 SPRG** Produced: **01/02/2002** Repairman: **Dale Lewis** Status: **ApprovalHold 2/25/2008 6:51:10 AM**

Address Information

Customer: **ERIC MILLER** Received From: **ERIC MILLER** Return To: **ERIC MILLER** Received From:

Address 1: **5884 KRISTEN DRIVE** Address 2: **5884 KRISTEN DRIVE** PO-Box:

City: **JACKSON** State: **MS** Zip Code: **39211** Country: **US**

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	De
2/21/2008 8:53:1	New	valentds	Repair Added	
2/21/2008 8:54:3	Closed	valentds	Closed at Expedite	
2/23/2008 7:04:1	ReOpened	pencerl		
2/23/2008 8:21:5	Expedite	pencerl	From: Product Services	To
2/25/2008 6:51:7	Estimate	lewisdb	Estimate Update	St
2/25/2008 8:22:1	Expedite	pencerl	From: Repair Bench	To
2/25/2008 4:10:4	ApprovalHold	BatchJob	Quotation Control	
2/26/2008 2:36:0	Comment	beazietm	Mailed Estimate to Customer	

Current Status: **ApprovalHold**
2/25/2008 6:51:10 AM
lewisdb
ApproveBack
Repair Location
ILN
Current Location
ILN
Transfer Number

Shipping Hold ☐
 Interface Hold ☐
 Estimate Sent ☒
 Parts Received ☐
 Passed Inspection ☐
 Return As Received ☐
 Has been Approved ☐
 Internal Repair ☐

suprvll 2/26/2008 3:41 PM BAPS NUM IMS SFR

HS&A Info: Microsoft Outlook Arms Services Repair Microsoft Excel Current Case Micro...

December 27, 2007

Remington Arms Company
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

2166
FSR
TRIG. SET SCREWS ALTERED.
TRIG. ASSM VERY RUSTY/DIRTY
UPHAGE TPA, CHECK OUCHY CLEAN
AT 1/2 NORMAL CHARGES.

Quote


To Whom It May Concern:

I purchased this Remington Model 700 30.06 new about three or four years ago from a dealer. Recently, while sighting in the rifle, the gun discharged when the safety feature was pushed to the fire position. Luckily no one was injured. After examining the gun, I noticed that the firing pin would engage each time the safety was pressed to the fire position. It would also engage the firing pin when the safety was in the fire position and the bolt was pressed down.

I have read that this has been a problem with the Remington Model 700's in the past, and this concerns me. I understand that all guns and other equipment can have mechanical failures, but this seems to be a common problem with this model rifle. If you are able to repair the rifle, I will probably have to sell it and purchase another brand as my confidence in safety is currently down with the Remington Model 700. If you have a comparable model with a better track record that you can replace it with, I would prefer that alternative.

Again, I have only owned Remington rifles until now, but with the incident that occurred and the articles/news/message boards found on the Internet I have some reservations. I truly appreciate your help with the problem.

Sincerely,



Eric A. Miller

Information:

Eric Miller
5884 Kristen Drive
Jackson, MS 39211

(601) 957-1823
eric_miller@trustmark.com

Serial Number: G6210321

Model: 700



RE00141994

Serial #

G6210321