DOM

Remington Arms Co., Inc. Product Service Legal Case #:2390

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete

144701 5/5/2008 5/6/2008 5/6/2008

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact

Reporter Clifton Mosley 3382 Williams Lake Road Bolton MS 39041 C 601-260-5840

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause: 4038 Could Not Duplicate Concern

Concern:1007 Fired on Safe Release

Unknown

S fired on safe release

5/8/08-correspondence from repair-fired on safe release.lw

Firearm Information

Mfg. Type Model/Ga. SKU Serial Bbl.

Remington CF/BA 700/280 REM 25857 D6605365 WW 8/21/2002 3:16:34 PM

Date Purchased Where Purchased Accessories Original Owner

SPORTS SOUTH INC SCOPE BASE, RINGS U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement APV APV

Replace TA at discount

Repair/Replacement Repair/Replacement
Cost Date

5/8/08-quote sent to replace TA at discount. Screws altered.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/6/2008
	Product Type		RF
	Action Type	<u> </u>	A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIG ASSM SET SCREWS ALTERED
Barrel	Description		22" 280 REM MR
	Date Code		WW
	Bore Plugged	False	
	Bulged	False	<u> </u>
	Fired	False	7
	Fired while Obstructed		_
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http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2390&Type=Case

5/8/2008

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	ISS	
	Lift	Select	.015
Sear	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	16363	False	
	Condition	Slightly Worn; Functioning	
Trican	Pull	Select	2.5#
Trigger	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description	1	SCOPE BASE,RINGS

CARMINISERACES Repair Estimate Repair Expedite Repair Enquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help Extrapolical Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help Extrapolical Inquiry Repair Number RE00144701 Serial 06605365 Model 700 Center Fire Caliber Repairms Bruce Travis 280 REM-Produced: 08/21/2002 Status Approval Hold 5/6/2008-1; 07:44 AM	
Address Information. Customer: Name: CLIFTON J MOSELEY Address 1 3382 WILLIAMS LAKE ROAD Address 2 PO.Box BOLTON State: MS Zp.Code: 39041 Country US State: MS Zp.Code: 39041 Country US	
Contact / Condition Problems Estimate History / Status Shipping / Billing Date User ID: Desc1 Desc2 Shipping Hold: ApprovalHold ApprovalHold Shipping / Billing 4/22/2008 7:47.1 valenteds Repair Added Interface Hold Shipping Hold: ApprovalHold Fatts Received Repair Location Foliation Shipping ApprovalHold: ApprovalHold Repair Location Foliation Shipping / Beturn As Received Current Location Fatts Received Current Location Has been Approved Interface Hold: ApprovalHold: App	
Repair Search Close Repair Search Refresh Close Repair Search Refresh Close Refresh Close Refresh Search Refresh Search	

Remington Model 700, Mountain Rifle DM 22" barrel 280 Rem

Serial Number: D6605365

2390

25 25

Problem with gun:

This gun will shoot when the safety is released. This doesn't happen every time the safety is released, but I never know when it might happen. It took me quite a few times to realize that this was going on because I would think that my finger was on the trigger. Then one afternoon I made sure the gun wasn't loaded and tried it to see if I could reproduce the same situation and the gun will shoot when the safety is released.

I talked with a customer service representative from your company on Thursday, April 17 2008 who advised me to send the gun in immediately for repair.

Bolt is included in the box, but not in the gun.

I tried to get the rings off before I boxed the gun for mailing, but was unable to get the screws loose. Please make sure that if the rings are taken off for any reason that they are sent back when the gun is repaired.

I may be contacted via cell at 601-260-5840

My return address is:

Clifton J. Moseley 3382 Williams Lake Road Bolton, MS 39041 could not dupliente concern Trig. Set screws a Lrenes. Reprace TRA, check over, char AT 1/2 Normal cost. Quote

