

Remington Arms Co., Inc.
Product Service
Legal Case #:2403

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
145423	5/12/2008	5/13/2008	5/14/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Keith	Pasternak	143 Riverside Drive North	Brick	NJ	08724		H 732-539-1867 E grizbear@comcast.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	fires on safe release	Concern:1007 Fired on Safe Release		
C				

5/14/08-correspondence from repair-firing pin is releasing when safety is pushed forward. Sometimes pin drops when bolt is closed.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/3006 SPR		77489	KP	5/1/1967
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under smp						
	Repair/Replacement Cost	Repair/Replacement Date				

5/14/08-quote sent to replace TA under smp.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/13/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIGGER ASSM DIRTY,STICKY. PARTS WORK SLUGGISH
Barrel	Description		20" 3006 SPR
	Date Code		KP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2403&Type=Case>

5/15/2008

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.016
	Notch	Slightly Worn; Functioning	O/S TWO PIECE
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN DIRTY,STICKY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Arms Services Repair & Estimate System

FileAdd RepairEstimate RepairExpedite RepairInquiryRepair ToolsCSRToolsReportsTable MaintenanceSystem MaintenanceHelp

Repair Inquiry

Repair NumberRE00145423Serial: 27489 Model 700 Center Fire Caliber 3006 SPRGRepairmanStatusNew 5/12/2008 2:55:18 PM

Verify Repair

Address Information

CustomerReceived FromReturn ToReceived From

NameKEITH M PASTERNAKKEITH M PASTERNAK

Address 1143 RIVERSIDE DRIVE NORTH143 RIVERSIDE DRIVE NORTH

Address 2PO BoxPO Box

CityBRICKBRICK

StateNJZip Code08724CountryUSStateNJZip Code08724CountryUS

FFL

Contact / ConditionProblemsEstimateHistory / StatusShipping / Billing

Date	Code	User ID	Desc1	Desc2
5/12/2008 2:54:0	New	valentids	Repair Added	
5/12/2008 2:55:1	Update	valentids	Repair information change	
5/12/2008 2:55:5	Expedite	valentids	From: Check In	To:
5/13/2008 7:43:2	Comment	supryll	Returned to AS for repair	Bolt lock modification prog

☐ Shipping Hold☐ InterFace Hold☐ Estimate Sent☐ Parts Received☐ Passed Inspection☐ Return As Received☐ Has been Approved☐ Internal Repair

Current StatusNew5/12/2008 2:55:18 PMvalentids

Product ServicesRepair LocationILNCurrent LocationILNTransfer Number

Repair SearchRefreshClose

supryll5/13/20087:43 AMCAFSNUMINSRCAL

UstarInbox - Microsoft OutlookArms Services Repair

7:48 AM

2403



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

 KP 5/67
 20"
 4.5#
 .016

Model Number: 700		Serial Number: 77489	
Name: Keith M Pasternak		Date of Purchase:	
Address (no PO Boxes): 143 Riverside Drive North			
City: BRICK	State: NJ	Zip: 08724	
Phone (Daytime): 732-539-1867		Fax: 732-840-1142	
E-mail Address: grizbear@comcast.net			
Please describe your problem: Firing pin is releasing when safety is pushed forward, or sometimes the pin drops when the bolt is closed. How I found out? While I was at the range, this happened and the firearm discharged. As always the muzzle was pointed in a safe direction. It is unsafe to use this weapon and it is dangerous. I would like to take place in the safety modification program and as the representative informed me the firearm will be fully inspected, cleaned and repaired to be a safe functioning firearm.			
1 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
Ⓢ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			

 Number: **77489**
 Model: **700**

RE00145423

 Trng. Assm. very dirty + sticky.
 will follow down. replace
 TPA, check over, clean, function
 test under bolt lock program
 Con \$ 20.00 + S&H.

Quote