

Remington Arms Co., Inc.
Product Service
Legal Case #:2969

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
155801	12/10/2008	12/11/2008	12/11/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Paul	Silvagni	9845 Shadow Trail	Flagstaff	AZ	86004		H 928-310-8278 E pasilvagni@q.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	fired on safe release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
C				

Customer says this is a used gun purchased 3 to 4 years ago, this year it fired on safe release while he was practicing for the hunting season it fired on safe release. It took it to a gunsmith that adjusted the trigger. It seemed fine but while hunting he heard the firing pin again while moving the safe eventhough the gun was not chambered. I don't understand his last statement - we could not get the firing pin to drop during out tests - the TA had been adjusted and the over travel was way out of specification fls.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/3006 SPR	20000	6727843	AY 3/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner		
	WESTERN HOEGEE GLENDALE CA	TWO PIECE SCOPE BASE	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
BLM Program						
	Repair/Replacement Cost	Repair/Replacement Date				
	65.00	12/11/2008				

12/11/2008 returned to AS for new TA and cleaning action under the bolt lock modification program fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/11/2008

Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		AY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	7.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Service: Repair Inquiry System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00155801** Serial: 6727843 Model 700 Center Fire Caliber: 3006 SPRG LEFT HAND Produced: 01/01/1901 Repairman: **Robert Frink** Status: **Estimating 12/11/2008 1:51:27 PM**

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **PAUL SILVAGNI** **PAUL SILVAGNI**

Address 1: **9845 SHADOW TRL** **9845 SHADOW TRL**

Address 2: PO Box: PO Box:

City: **FLAGSTAFF** **FLAGSTAFF**

State: **AZ** Zip Code: **86004** Country: **US** State: **AZ** Zip Code: **86004** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing																																										
<table border="1"><thead><tr><th>Date</th><th>UserID</th><th>Desc1</th><th>Desc2</th></tr></thead><tbody><tr><td>11/22/2008 6:09</td><td>sanguinegl</td><td>Repair Added</td><td></td></tr><tr><td>11/22/2008 6:14</td><td>sanguinegl</td><td>Repair information change</td><td></td></tr><tr><td>12/2/2008 5:43:2</td><td>AmEmail</td><td>Repair Received</td><td>PASILVAGNI@Q.COM</td></tr><tr><td>12/2/2008 5:43:2</td><td>AmEmail</td><td>Receipt</td><td>PASILVAGNI@Q.COM</td></tr><tr><td>12/11/2008 7:19</td><td>pencerl</td><td>From: Check In</td><td>To: Repair Bench</td></tr><tr><td>12/11/2008 1:51</td><td>frinkie</td><td>Estimate Update</td><td>Status: Estimating</td></tr><tr><td>12/11/2008 2:25</td><td>Travisbw</td><td>Repair Maintenance</td><td>Status: Estimating</td></tr></tbody></table>			Date	UserID	Desc1	Desc2	11/22/2008 6:09	sanguinegl	Repair Added		11/22/2008 6:14	sanguinegl	Repair information change		12/2/2008 5:43:2	AmEmail	Repair Received	PASILVAGNI@Q.COM	12/2/2008 5:43:2	AmEmail	Receipt	PASILVAGNI@Q.COM	12/11/2008 7:19	pencerl	From: Check In	To: Repair Bench	12/11/2008 1:51	frinkie	Estimate Update	Status: Estimating	12/11/2008 2:25	Travisbw	Repair Maintenance	Status: Estimating	<table border="1"><thead><tr><th>Current Status</th></tr></thead><tbody><tr><td>Estimating</td></tr><tr><td>12/11/2008 1:51:27 PM</td></tr><tr><td>frinkie</td></tr><tr><td>Repair Bench</td></tr><tr><td>Repair Location</td></tr><tr><td>ILN</td></tr><tr><td>Current Location</td></tr><tr><td>ILN</td></tr><tr><td>Transfer Number</td></tr></tbody></table>		Current Status	Estimating	12/11/2008 1:51:27 PM	frinkie	Repair Bench	Repair Location	ILN	Current Location	ILN	Transfer Number
Date	UserID	Desc1	Desc2																																											
11/22/2008 6:09	sanguinegl	Repair Added																																												
11/22/2008 6:14	sanguinegl	Repair information change																																												
12/2/2008 5:43:2	AmEmail	Repair Received	PASILVAGNI@Q.COM																																											
12/2/2008 5:43:2	AmEmail	Receipt	PASILVAGNI@Q.COM																																											
12/11/2008 7:19	pencerl	From: Check In	To: Repair Bench																																											
12/11/2008 1:51	frinkie	Estimate Update	Status: Estimating																																											
12/11/2008 2:25	Travisbw	Repair Maintenance	Status: Estimating																																											
Current Status																																														
Estimating																																														
12/11/2008 1:51:27 PM																																														
frinkie																																														
Repair Bench																																														
Repair Location																																														
ILN																																														
Current Location																																														
ILN																																														
Transfer Number																																														
			<table border="1"><tbody><tr><td><input type="checkbox"/> Shipping Hold</td></tr><tr><td><input type="checkbox"/> InterFace Hold</td></tr><tr><td><input type="checkbox"/> Estimate Sent</td></tr><tr><td><input type="checkbox"/> Parts Received</td></tr><tr><td><input type="checkbox"/> Passed Inspection</td></tr><tr><td><input type="checkbox"/> Return As Received</td></tr><tr><td><input type="checkbox"/> Has been Approved</td></tr><tr><td><input type="checkbox"/> Internal Repair</td></tr></tbody></table>		<input type="checkbox"/> Shipping Hold	<input type="checkbox"/> InterFace Hold	<input type="checkbox"/> Estimate Sent	<input type="checkbox"/> Parts Received	<input type="checkbox"/> Passed Inspection	<input type="checkbox"/> Return As Received	<input type="checkbox"/> Has been Approved	<input type="checkbox"/> Internal Repair																																		
<input type="checkbox"/> Shipping Hold																																														
<input type="checkbox"/> InterFace Hold																																														
<input type="checkbox"/> Estimate Sent																																														
<input type="checkbox"/> Parts Received																																														
<input type="checkbox"/> Passed Inspection																																														
<input type="checkbox"/> Return As Received																																														
<input type="checkbox"/> Has been Approved																																														
<input type="checkbox"/> Internal Repair																																														

supryll 12/11/2008 2:35 PM CAPS NUM INS SCPL

start Inbox - Microsoft Out... Arms Services Repair PS Hold Guns: AS Part Search by Materi... 2:35 PM

Remington Arms Company, Inc.
Attn. BL Safety Program
14 Hoefler Ave.
Ilion, NY 13357

Paul Silvagni
9845 Shadow Trl.
Flagstaff, AZ 86004
928-310-8278
928-864-3860 (fax)
pasilvagni@q.com

Nov. 12, 2008
Re: M700 serial # 6727843

Hi, I purchased this M700 as a used gun 3 or 4 years back and had used it without incident since then, although probably not putting more than 10-20 rounds thru it in a year. This year while I was practicing before the hunt season the gun fired when I moved the safety from Safe to Fire. This was unnerving to say the least and I was very happy I was being safe with where the gun was pointed. It would not do this when moving it back and forth unloaded a few dozen times. I took it to a local gunsmith and he said he had to adjust the trigger so it wouldn't do that anymore (I had it reblued while he had it as well). It seemed to be working fine but during the hunt I heard the pin fire again while moving it from Safe to Fire although the gun was not chambered. At this point I had no confidence in it at all and I just carried it on Fire for the rest of the hunt.

I talked to Remington Customer Service and was told the gun qualified for the safety modification program. Please make whatever changes needed to have this rifle function reliably and safely. I don't want to be bracing for the gun to fire every time I use the safety. Thanks much.

Paul Silvagni

Serial Number:

6727843

Model: 700



RE00155801

could not duplicate concern
Trigger set screws Acted up.
Replace TPA, under bolt +
Lock Program Ret #2000 +
SKH.

Quote