

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2995

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 157304 | 12/17/2008  | 12/18/2008      | 12/18/2008  |               |         |     |          |

## Customer Information

| Type     | Business                | First Name | Last Name       | Street              | City      | State | Zip   | Age | Contact        |
|----------|-------------------------|------------|-----------------|---------------------|-----------|-------|-------|-----|----------------|
| Reporter | Trophy Class Outfitters |            | Trophy Class Ou | 340 Trollingwood Rd | Haw River | NC    | 27258 |     | H 336-578-5177 |

## Incident Information

| Claims | Codes                                                | Repair Est. | Medical Treatment | Medical Status |
|--------|------------------------------------------------------|-------------|-------------------|----------------|
| PI     |                                                      |             |                   |                |
| PD     | Cause:4038 Could Not Duplicate Concern               |             | Unknown           |                |
| S      | fires with safety on Concern:1028 Fired With Safe ON |             |                   |                |
| C      |                                                      |             |                   |                |

12/22/08 Gun will fire on safety. Something wrong with safety. He tried using safety key, but gun will still fire on both positions.cm

## Firearm Information

| Mfg.           | Type             | Model/Ga.    | SKU            | Serial   | Bbl. | DOM                  |
|----------------|------------------|--------------|----------------|----------|------|----------------------|
| Remington      | CF/BA            | 700/2506 REM | 27452          | F6201686 | CW   | 4/30/2002 7:33:50 AM |
| Date Purchased | Where Purchased  | Accessories  | Original Owner |          |      |                      |
|                | SPORTS SOUTH INC |              | U              |          |      |                      |

CONCERN:FIRES ON SAFE

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

| Settlement                   | Release of Claims       | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------------------------|-------------------------|--------------|---------------|-----------------|----------------|---------------|
| repair at 1/2 normal charges |                         |              |               |                 |                |               |
| Repair/Replacement Cost      | Repair/Replacement Date |              |               |                 |                |               |

12/22/08 could not duplicate, trig set screw altered. Replace TPA, check over, clean at 1/2 normal charges.cm

## Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                        | Comment                                                                                                                                              |
|-------------|------------------------|-----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| Examination | Examiner               |                             | B.TRAVIS                                                                                                                                             |
|             | Exam Date              |                             | 12/18/2008                                                                                                                                           |
|             | Product Type           |                             | RF                                                                                                                                                   |
|             | Action Type            |                             | A                                                                                                                                                    |
|             | Assigned To            |                             | F.SUPRY                                                                                                                                              |
| Cause       | 4038                   | Could Not Duplicate Concern | The gun would not fire on safe. The firing pin would sometimes follow down as the bolt was being cammed - found trigger set screw positions altered. |
| Barrel      | Description            |                             | 24" 2506 REM                                                                                                                                         |
|             | Date Code              |                             | CW                                                                                                                                                   |
|             | Bore Plugged           | False                       |                                                                                                                                                      |
|             | Bulged                 | False                       |                                                                                                                                                      |
|             | Fired                  | False                       |                                                                                                                                                      |
|             | Fired while Obstructed |                             |                                                                                                                                                      |
|             | Muzzle/Crown           | Slightly Worn;              |                                                                                                                                                      |

|                 | Condition          | Functioning                   |                               |
|-----------------|--------------------|-------------------------------|-------------------------------|
| Bolt            | Firing Pin         | Slightly Worn;<br>Functioning |                               |
|                 | Shroud             | Slightly Worn;<br>Functioning |                               |
|                 | Face               | Slightly Worn;<br>Functioning |                               |
|                 | Handle             | Slightly Worn;<br>Functioning |                               |
|                 | Stop               | Slightly Worn;<br>Functioning |                               |
| Extractor       | Condition          | Slightly Worn;<br>Functioning |                               |
|                 | Cut Condition      | Slightly Worn;<br>Functioning |                               |
|                 | Ext/Eject Test     | False                         |                               |
| Locking         | Block Condition    | ---Select---                  |                               |
|                 | Lug Condition      | Slightly Worn;<br>Functioning |                               |
|                 | Notch Condition    | ---Select---                  |                               |
| Overall         | Exterior Condition | Slightly Worn;<br>Functioning |                               |
|                 | Stock Condition    | Slightly Worn;<br>Functioning |                               |
|                 | Fore End Condition | ---Select---                  |                               |
| Receiver        | Condition          | Slightly Worn;<br>Functioning |                               |
|                 | Bulged             | False                         |                               |
| Safety          | Description        |                               | STANDARD M/700 SAFETY         |
|                 | Function           | Like new;<br>Functioning      |                               |
|                 | Sub-Assembly       | ISS                           |                               |
| Sear            | Lift               | ---Select---                  | .010                          |
|                 | Notch              | Like new;<br>Functioning      |                               |
|                 | Tests              | Test Fired                    | False                         |
| Feeding<br>Test | Tests              | False                         |                               |
| Trigger         | Condition          | Slightly Worn;<br>Functioning |                               |
|                 | Pull               | ---Select---                  | 6#                            |
|                 | Altered            | True                          | SEAR ENGAGEMENT SCREW ALTERED |
|                 | Sub-Assembly       | M/700 Non-Bolt<br>Lock        |                               |

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

### Repair Inquiry

Repair Number: **RE00157304** Serial: F6201686 Model 700 Center Fire Caliber 2506 REM Produced: 04/10/2002 Repairman: Bruce Travis  
 Verify Repair Status: ApprovalHold 12/18/2008 10:53:38 AM

**Address Information**

Customer ☒ Received From Return To ☐ Received From

Name: **TROPHY CLASS OUTFITTERS** **TROPHY CLASS OUTFITTERS**

Address 1: **340 TROLLING WOOD ROAD** **340 TROLLING WOOD ROAD**

Address 2: **PO Box** **PO Box**

City: **HAW RIVER** **HAW RIVER**

State: **NC** Zip Code: **27258** Country: **US** State: **NC** Zip Code: **27258** Country: **US**

FFL: **IT 56 1001 001 ITM 04362 IT22011**

| Contact / Condition |          | Problems |                           | Estimate             |                                             | History / Status |  | Shipping / Billing     |  |
|---------------------|----------|----------|---------------------------|----------------------|---------------------------------------------|------------------|--|------------------------|--|
| Date                | Code     | User ID  | Desc1                     | Desc2                |                                             |                  |  |                        |  |
| 12/17/2008 5:35     | New      | valentds | Repair Added              |                      | <input type="checkbox"/> Shipping Hold      |                  |  | Current Status         |  |
| 12/17/2008 5:39     | Expedite | valentds | From: Check In            | To:                  | <input type="checkbox"/> Interface Hold     |                  |  | ApprovalHold           |  |
| 12/17/2008 5:44     | Update   | valentds | Repair information change |                      | <input type="checkbox"/> Estimate Sent      |                  |  | 12/18/2008 10:53:38 AM |  |
| 12/17/2008 5:45     | Expedite | valentds | From: Check In            | To:                  | <input type="checkbox"/> Parts Received     |                  |  | Travisbw               |  |
| 12/18/2008 10:5     | Expedite | Travisbw | From: Product Services    | To: Repair Bench     | <input type="checkbox"/> Passed Inspection  |                  |  | Repair Bench           |  |
| 12/18/2008 10:5     | Estimate | Travisbw | Estimate Update           | Status: ApprovalHold | <input type="checkbox"/> Return As Received |                  |  | Repair Location        |  |
|                     |          |          |                           |                      | <input type="checkbox"/> Has been Approved  |                  |  | ICN                    |  |
|                     |          |          |                           |                      | <input type="checkbox"/> Internal Repair    |                  |  | Current Location       |  |
|                     |          |          |                           |                      |                                             |                  |  | ICN                    |  |
|                     |          |          |                           |                      |                                             |                  |  | Transfer Number        |  |

**Repair Search** **Refresh** **Close**

suprll 12/18/2008 1:53 PM CAPS NUM INS SCRL

star Inbox - Micros... Arms Services ... 2 Microsoft ... Current Cases... Part Search by... Document5... 1:53 PM

Returned for new TA at  
 1/2 normal charges as gesture of goodwill.

2995

6#  
24"  
CW 4/02  
010

Gun will FIRE ON SAFETY.  
SOMETHING WRONG W/SAFETY.  
TRIED USING SAFETY KEY, BUT  
GUN WILL STILL FIRE ON BOTH  
POSITIONS. PLEASE REPAIR AND  
RETURN TO:

Trophy Class Outfitters  
340 Trollingwood Rd.  
Haw River, N.C. 27258

Phone 336-578-5177

Serial Number: **F6201686**Model: **700****RE00157304**

could not duplicate concern.

TRIG. SET SCREW ALTERED.

Replace TPA, check over, clear

AT 1/2 normal charges.

Quote