

Remington Arms Co., Inc.
Product Service
Legal Case #:3042

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
158178	1/7/2009	1/8/2009	1/8/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Valjons Southside General Store LLC		Valjons Southsi	314 Pine Hwy 19 South	Steelville	MO	65565		W 573-775-2462

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S firearm fires when setting the safety	Concern:1007 Fired on Safe Release			
C				

1/13/09 According to paperwork sent with rifle, it fires when setting the safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27476	E6392070	WR	8/22/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at 1/2 normal charges as goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	62.39	1/13/2009				

1/13/09 Quoting repair at 1/2 normal charges as gesture of good will.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/8/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		WR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL RUSTY/DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIG AND PIN RUSTY TRIG BINDING
	Pull	---Select---	8#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00158178** Serial: E6392070 Model: 700 Center Fire Caliber: 270 WIN Produced: 08/22/1997 Repairman: Bruce Travis Status: ApprovalHold 1/8/2009 7:17:58 AM

Address Information

Customer: Received From: Return To: Received From:

Name: **VALJONS SOUTHSIDE GENERAL STORE LLC** **VALJONS SOUTHSIDE GENERAL STORE LLC**

Address 1: **314 PINE HWY 19 SOUTH** **314 PINE HWY 19 SOUTH**

Address 2: **PO Box** **PO Box**

City: **STEELVILLE** **STEELVILLE**

State: **MO** Zip Code: **65565** Country: **US** State: **MO** Zip Code: **65565** Country: **US**

FFL: **5 43 055 02 1J 03509 092011**

Contact / Condition **Problems** **Estimate** **History / Status** **Shipping / Billing**

Date	Code	User ID	Desc1	Desc2
1/7/2009 7:22:45	New	sanguinegl	Repair Added	
1/8/2009 7:15:34	Expedite	Travisbw	From: Check In	To: Repair Bench
1/8/2009 7:17:41	Estimate	Travisbw	Estimate Update	Status: PartsHold
1/8/2009 7:17:58	Maint	Travisbw	Repair Maintenance	Status: ApprovalHold
1/8/2009 8:22:02	Expedite	pencil	From: Repair Bench	To: ApproveRack

Current Status

☐ Shipping Hold

☐ Interface Hold

☐ Estimate Sent

☐ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

ApprovalHold
1/8/2009 7:17:58 AM
Travisbw
ApproveRack
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search **Refresh** **Close**

suprnl 1/8/2009 11:02 AM TAPS NUM TMS SCPL

star Arms Services 2 Closed Cases Microsoft Excel DM3 Serial NU 2 Microsoft Part Search by 11:02 AM

Quoting repair at 1/2
normal charges a gesture of goodwill
FLS 1/8/2008

3042

2211
WR 8/97
8#
012

Serial Number: **E6392070**

Model: **700**



RE00158178

Firearm Fires
When Setting the
SAFETY.

35.39
15
12
62.39

SOUTHSIDE GENERAL
(573) 775-2462
314 PINE ST
STEELVILLE MO 65565

10 LBS 1 OF 1
SHP WT: 10 LBS
DATE: 12 DEC 2008

SHIP REMINGTON ARMS
TO: 14 HOEFLER AVE

ILION NY 13357-1AAA

Improper maintenance
Trig. + Trig. pin rusted and
causing Trig. to bind.
Replace TPA, check over, clean
AT 1/2 normal charge Good-will
gesture.

Quote