

Remington Arms Co., Inc.
Product Service
Legal Case #:2257

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
143335	3/19/2008	3/20/2008	3/20/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Danielsville Pawn	Danielsville Pa		355 General Daniel Ave N PO Box 532	Danielsville	GA	30633		W 706-795-5200

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006	Altered Adjustments or Components	Unknown	
C	gun snaps when safety is taken off	Concern: 1007 Fired on Safe Release		

3/25/08-correspondence from repair-gun snaps when safety is taken off.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/7MM REM MA	27412	71238945	WZ	8/8/2005 12:46:34 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR	SCOPE BASE	U			

CONCERN:GUN SNAPS WHEN SAFETY IS TAKEN OFF

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at discount						
Repair/Replacement Cost	Repair/Replacement Date					

3/25/08-quote sent to replace ta at discount.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/20/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 7MM REM MAG
	Date Code		WZ
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN NO TRIG RETURN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00143335** Serial: 71238945 Model: 710 Center Fire Caliber 7MM REM-MAG Repairman: Status: New 3/19/2008 2:29:54 PM

Address Information

Customer: ☒ Received From Return To ☐ Received From

Name: **DANIELSVILLE PAWN** **DANIELSVILLE PAWN**

Address 1: **355 GENERAL DANIEL AVE NORTH** **355 GENERAL DANIEL AVE NORTH**

Address 2: **PO Box** **PO Box**

City: **DANIELSVILLE** **DANIELSVILLE**

State: **GA** Zip Code: **30633** Country: **US** State: **GA** Zip Code: **30633** Country: **US**

FFL: **1 58 195 02 9D 38618 042009**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	User ID	Desc1	Desc2	Current Status
3/19/2008 2:27:...	valentids	Repair Added		New
3/19/2008 2:29:1	valentids	From Check In	To:	3/19/2008 2:29:54 PM
3/19/2008 2:29:5	valentids	Repair information change		valentids
3/20/2008 8:20:3	supryll	Returned to AS for repair	Quote at 1/2 normal charges	Check In
				Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

Repair Search **Refresh** **Close**

supryll 3/20/2008 8:21 AM DAPS NUM INS SERL

start Inbox - Microsoft Out Arms Services Repair Microsoft Excel PS H... Current Cases - Micro...

From
 Danielsville Pawn
 P.O. Box 532
 355 General Daniel Ave.
 Danielsville GA 30633

2257

2#
 WZ 8/05
 24"

Gun Snaps
 when safety
 is taken off
 Trisler??

Trig. set screws A/tead
 will follow down, no
 Trig. Return. Replace
 Trig. ASSM, check over,
 clean AT 1/2 normal
 cost. Quote



Danielsville Pawn

355 General Daniel Ave. N
 P.O. Box 532
 Danielsville, GA 30633

STEVEN THOMASON
 (706) 795-5200

Highway 29 at Red Light

Serial
 Number

71238945

Model: 710



RE00143335