

Remington Arms Co., Inc.
Product Service
Legal Case #:2022

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
139841	1/15/2008	1/16/2008	1/16/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	USG	USG		1602-C Zaragoza St	Loredo	TX	78040		H 956-725-8358

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C	fires when bolt is closed			

correspondence from repair-rifle fires when tht bolt is being closed.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	710/270 WIN	27408	71036333	RV	11/8/2001 5:01:27 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART STORES INC	SCOPE,RINGS,BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date	APV	Cash Date	APV
Repair at n/c								

Repair/Replacement Cost Repair/Replacement Date

35 1/16/2008

replace Ta at n/c.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/16/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	EXCESSIVE CREEP AND OVER TRAVEL
Barrel	Description		22" 270 WIN
	Date Code		RV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Worn; Functioning	EXCESSIVE CREEP AND OVER TRAVEL
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00139841** Serial: 71035333 Model: 710 Center Fire with 22 inch barrel Caliber: 270 WIN SYN W/SCOPE Produced: 11/08/2001 Repairman Status: New 1/15/2008 7:19:52 AM

Address Information

Customer: **UNIVERSAL SPORTING GOODS CO INC** Received From: **UNIVERSAL SPORTING GOODS CO INC** Return To: **UNIVERSAL SPORTING GOODS CO INC**

Address 1: **1602 C ZARAGOZA STREET** Address 2: **LOREDO** PO Box: **LOREDO**

City: **LOREDO** State: **TX** Zip Code: **78040** Country: **US**

FFL: **5 74 479 01 9K 34947 102009**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
1/15/2008 7:16:2	New	brygidoww	Repair Added	
1/15/2008 7:19:5	Update	brygidoww	Repair information change	
1/16/2008 10:35	Comment	supryfl	Returned to AS for n/c repair	

Shipping / Billing

Current Status: **New**

1/15/2008 7:19:52 AM

brygidoww

Check In:

Repair Location: **ILN**

Current Location: **ILN**

Transfer Number:

Repair Search **Refresh** **Close**

supryfl 1/16/2008 10:35 AM CAPS NUM IN5 SCPL

start | Inbox - Microsoft Outlook | Arms Services Repair | Microsoft Excel - PS H... | Document - Microsoft...

10:35 AM

U. S. G. ~~EL DORADO ARMY STORE~~
 1602-C Zaragoza ~~2920 Santa Ursula~~
 Laredo, Texas 78040
 (956) 725-8358 (956) 724-2393

RW 11/01
 5th
 22"

CUSTOMER'S ORDER NO. 26-263 2718		PHONE	DATE 01/05/08
NAME			
ADDRESS ANTHONY CARRILLO 2022			
SOLD BY	CASH	C.O.D.	CHARGE
ON ACCT.	MOSE. RET'D.	PAID OUT	
QTY	DESCRIPTION	PRICE	AMOUNT

RIFLE FIRES WHEN
 THE BOLT IS BEING
 CLOSED. PLEASE
 CHECK OUT AND REPAIR.

THANK
 YOU

UNIVERSAL SPORTING GOODS
 1602-C Zaragoza
 Laredo, Texas 78040

could not duplicate concern
 TRFQ. has excessive creep +
 own travel. replace TRFQ,
 check over, clean w/AT
 N/C

Serial Number: 71036333

Model: 710



RE00139841

#230145