PrintDis	play RBFR - K	inzer PPS (	AL RE 00	0948	D					P	age 1 of
				Rei	mington Arms Co., I Product Service Legal Case #:4999	nc.					
Case Inform	nation				-						
<b>RE#</b> 209453	Date O 11/5/2	-	Date Opene 11/8/201		Date Closed 12/16/2010	Incide	nt Date	Pr	e Lit	Lit	Obsolete
Customer I	nformation										
Туре	Business	First Name	Last Nar	ne	Street	City	State	Zip	Ag	e C	ontact
Incident		Joseph	Mancin	i	373 Norwood Ave	Syracuse	NY	13206		H 31	5-45-1630
Incident In	formation										
	Claims			Codes		Repair Est.	Media	cal Treat	ment	Med	ical Status
PI			- <sup>4</sup>			,					
PD		Ca	use:4015 I	mproper	Maintenance		т	Unknown			
S Fire	d on bolt clos	sing Co	ncem:1008 F	ired on	Bolt Closing		L	JIKROWI			
С					· · · · · · · · · · · · · · · · · · ·						
11/15/10 Po off.cm	er note with r	ifle, this gun ha	s gone off wh	en you (	close the bolt. Does r	not do it all the	time. Gu	in was ne	ver lo	aded whe	n it went
Firearm Inf	formation										
Ν	1fg.		Туре		Model/Ga.	SKU		Ser	ial	Bbl.	DOM
	ington		CF/BA	•	7/308 WIN	n/a		7650	667	WI	8/23/1988
_	urchased		re Purchased		Accessories	Original C	)wner				
9/17 CONCERN	7/2010 N:FBC	LEW HC	ORTON DIST	CO		N					-,
Ammunitio	n Information	n - None Define	d :								
Other Prod	ucts Informat	ion - None Defi	ned		122 () •						
Settlement											
				]	Remington/7/CF/BA						Gul
Settl	ement	Release of	Claims	·j	Release Date	Reimbursen	nent	Cash Settleme		Reim. Date AP	Cash V Date APV
	s received, gned waiver										Arv
	-	Repair/Replac	ement Cost	Repair	/Replacement Date						

11/15/10 Per Ilion, will follow down. Trig assm contaminated with a partially dried and sticky lubrication residue. Trig and sear work sluggish. Check over, replace TPA, clean & test at 1/2 normal charges. Anne Harper has contacted owner. He wants it returned as received. He will take it back to the dealer he bought if from to take care of. I mailed a waiver to be signed before we ship it back in unsafe condition.cm 12/16/10 Rec'd signed trigger waiver.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		11/8/2010
Examination	Product Type		RF
	Action Type		Α
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
	Description		18.5" 308 WIN
	Date Code	]	WI
Damal	Bore Plugged	False	
Barrei	Buiged	False	
	Fired	False	
Barrel	Bore Plugged Bulged	False	WI

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4999&Type=Case

12/16/2010

BARBER - Kinzer PPS GAL RE 0009480

PrintDispla	iy BER - Kinzer PPS GA	AL RF 0009481	Page 2 of 2
•	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	]
	Firing Pin	Slightly Worn; Functioning	]
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Like new; Functioning	SOME BRASS WASH
BOR	Handle	Slightly Worn; Functioning	]
	Stop	Slightly Worn; Functioning	]
	Condition	Slightly Worn; Functioning	]
Extractor	Cut Condition	Slightly Worn; Functioning	]
	Ext/Eject Test	False	n; Functioning nctioning SOME BRASS WASH n; Functioning n; Functioning n; Functioning n; Functioning n; Functioning n; Functioning n; Functioning
	Block Condition	Select	]
Locking	Lug Condition	Slightly Worn; Functioning	]
	Notch Condition	Select	]
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	]
	Fore End Condition	Select	]
Receiver	Condition	Slightly Worn; Functioning	]
Receiver	Bulged	False	]
	Description	]	STANDARD M/7 SAFETY
Safety	Function	Like new; Functioning	]
	Sub-Assembly	Non-ISS	]
	Lift	Select	.009
Sear	Notch	Slightly Worn; Not Functioning	SLUGGISH
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Not Functioning	STICKY, PARTS WORK SLUGGISH NO TRIG RETURN
Trigger	Pull	Select	8.5#
TT EEC	Altered	False	
	Sub-Assembly	Other Remington	

12/16/2010



Liability Waiver

November 15, 2010

Dear Mr. Mancini,

We have received the following firearm: Model 7, caliber .308, Serial number 7650667.

We have examined your firearm and determined that the Fire Control Mechanism (Trigger Assembly) is in need of repair or replacement due to adjustments made outside the factory. In its current condition we feel that the rifle cannot be operated in a safe manner and should not be used. As such, we recommended to you via repair # 209453 that we replace the Trigger Assembly. We offered to install the new Trigger Assembly at a reduced price.

You have decided not to have us replace the Trigger Assembly but have requested that your original be returned to you in its current state. We will return it with the firearm provided that you sign this document verifying that:

- You were presented with an opportunity to have the Trigger Assembly replaced.
- You understand that it is Remington's opinion that the firearm is currently not in a safe condition.
- You have been informed by Remington that the firearm should not be used until the Trigger Assembly is properly repaired or replaced by a Remington Authorized Repair Center or by Remington Arms Company, Inc.

Sign below:

Mancini Joseph Keesived that DEC 1 5 2010 **Cesponse** Date: lesona/Fi

BARBER - Kinzer PPS GAL RE 0009482

frmRepairMain - FGI Repairs Estimate Repair Expedite Repair Induiry Repair Tools Add Repair CSR Tools System Location 🖩 frmREInguiry - Repair Inquiry 🚏 Recei Number RE00209453 Seriet 7550657 Model 7. Center Fire (Caliber 308 A Recei WIN Produced 08/23/1988 an Bruce Travis Verily Repair Status: Parked 11/15/2010 9:55:00 AM ADDRESS INFORMATION Cuttome Name: JOSEPH MANCINI JOSEPH MANCINI Address 1 373 NORWOOD AVE 373 NORWOOD AVE PO Box Address 2: PO Box City SYRACUSE SYBACUSE Slate: NY Zo Code: 13206 Country, US NY Zip Code 13206 Country US FFL arkaci / Condition | Problems | Estimate | History / Status | Shipping / Billing | 315 463 6830 Good Condition good cond 198 (2 M P CSR Read this after I mailed Repair Search the waiver. He is not the orig. owner, bought used & is taking to his dealer to update. supry(),+ ILIVProd 0110 DHS- Deskop al start Placed this back in back pack.

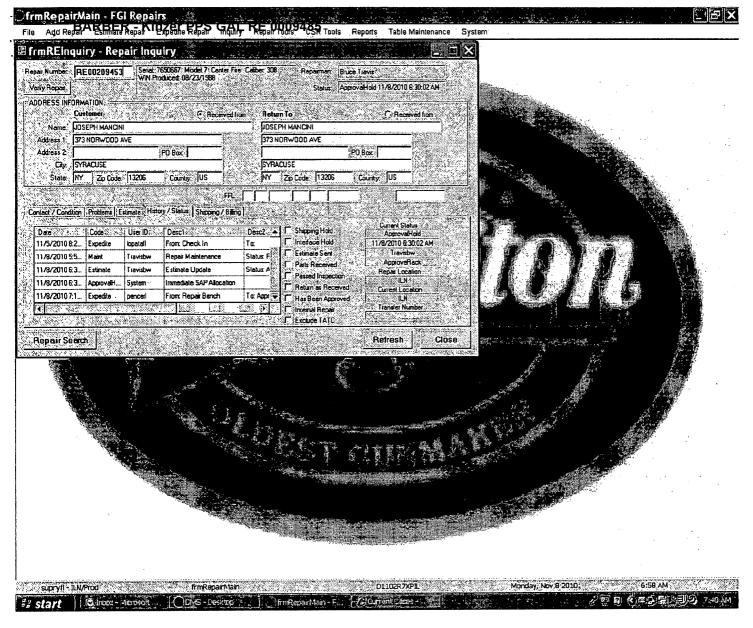
Please contact costomer . this will follow down and we deem it unsafe if he wants it returned have him sign release, we can offer via as gestore of good will if ne will accept that. NECEIVE) TRED 11/15/10 AL NOV 1 6 2010 🖑 B Y: .....

## BARBER - Kinzer PPS GAL RE 0009484 Serial Number: 7650667

## Repair Number: RE00209453

Tracking Document Page 1 ôf 1

Repair Type FIREARM Customer Repa Customer: JOSEPH MANCINI 373 NORWOOD AVE SYRACUSE, NY 1320	· .	Description r Fire Caliber: 308 W	2	Repairman: Date Received: Estimate Date: Date Printed: IOSEPH MANCE 373 NORWOOD SYRACUSE, N	AVE	
Phone (H): Phone (W):			Fax: Email:			
Reported M123 - FORWARD TO I	PRODUCT SERVICE FO		blems Found M123 - F	ORWARD TO PROD	DUCT SERVICE F	OR INSPECTION
		Repair	information			
Material Description 7 XMP EA TRIG ASSB R GR-SHIPPING & HANDLI GR-TEST		Materia Part Service Service	ll Type	Bill Action Billable Billable Billable	Discount 50% 0% 50%	Qty Needed 1 1 1
RE	TURN					
RE	as Ceived		:			
will follow down.trigger ass trigger and sear work sluggi al charges.	m is contaminated with a p sh.check over, replace trigg	artially dried and stick	cy lubricatio	n resifue,		
Repairman Pr	oof C	ean	Test	Targ	et	Pattern
Gallery Tester Da	ite Da	ate	Date	Date		Date
		Accessor	ies Received			



	EC: Nov	ົງ	ĩ	VI	
Ń	NOV		9	2010	
в	Y:				

Factory Repa	<b>Instructions</b> rm, and then include it with your firearm.)
Model Number: 7	Serial Number: 7650667
Are you the original owner?:	
Name: Joseph MANCINI	Date of Purchase: $9-17-10$
	1000 AUE
City: SURACLESP	State: XIEW YORK Zip: 13206
Phone (Daytime): (315) 455-1630	Fax:
E-mail Address:	
would like to receive future e-mail updates from I	Remington.
Please describe your problem: This	tou bet ande
all when we are	lado Ele londo
Does not do it	all the time ]
Gun uses 1	Even loaded
when it went	off
· · · · · · · · · · · · · · · · · · ·	······································
· · · · · · · · · · · · · · · · · · ·	and the second
Ammunition Information:	
Manufacturer:	Туре:
Other (i.e. bullet weight/type, shot size, powder):	en e
	and a second
Handload Information:	<u></u>
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: Hoppy	5
How often do you clean the bore? (Months or Number of	
How often do you clean the action? (Months or Number (	of rounds) When used
How often do you clean the trigger assembly? (Months o	r Number of rounds) if needed
	4
Brand of Jubricant used: Rem oil	

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BARBER - Kinzer PPS GAL RE 0009486

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sur d'AstroP	Anna ingge and demand the second	n a sana a sana ang barang sa sana a sana sa sana sa sana sa sana sa sa sana sa s		ພັ
How	often do you lubricate the bore? (N	Months or Number of rounds)		لاا س ہ
		(Months or Number of rounds)		, ,(
How	often do you lubricate the trigger a	assembly? (Months or Number of rounds)		
	·····			
	e you reviewed the cleaning and ma	aintenance recommendations on our web	site or in our owners manual?	
Com	ments:		a strategie in a data and a	
		na saka watati	er en	
Whe		m was serviced by a Remington authorize		
The second second	t were the services performed?	างการการสมุณณ์สี่งการทำการการการการการการการสมบัญหาสมาชิง การการการสมาชิง สาราช เรียกระบบ	1975 Catholice of Martin and State of State of the	
and the second s		en - second and second and second and second se	nganananan ta' na anana na sa sana na ana ana ana sa sa sa sa sa	
الما جامعين و	an nakangati sa nantari atang manasi manganan na siyanda na	FARE STERRESS. Constraints of the second se Second second seco	n treffis Herdenstand (not the configuration of the	
Shir	your INSURED firearm by eithe	er UPS or Parcel Post to:	in the in the internet in the second s	
			t in Hilbert (1996) (1997) State	
		IINGTON ARMS CO., INC	ad Fan te - an a <u>Bagen</u> Ba	
	unterneting in a consecution of the termination of the termination of the termination of the termination of the	N: Arms Service Divisor 14 Hoefler Ave Ilion, NY 13357	արում Համան հետերագրություններին անել գերջություրը երկացերությունը է չուրելու է։ Դանում հետերագրությունների համան հետերագրությունների հետությունների հետությունների հետությունների հետություններ	
, . <b>.</b>		F YOU FEEL YOU MUST	THE SAME BOX WITH THE	
odel: 7	00209453	1E7 ADDRESS (WITH ZI	P CODE), TELEPHONE AND ndling: Preferably, thout a proper	
odel: 7 RE inclu	00209453 30. Spans with be processed using to pairs \$75.00 and under will be com de your credit card number and exp	1E <sub>7</sub> ADDRESS (WITH-ZI g it. hage in shipping and har returned.) is or damage. the box: Shipments wi t. Remington.ls.not resp irchase insurance from the following guidelines: hpleted and returned to you C.O.D. (To av piration date with your gun)	P CODE), TELEPHONE AND ndling: Preferably, thout a proper ponsible for your carrier your carrier	
odel: 7	DO209453 DO20955 DO209555 DO209555 DO209555 DO209555 DO2095555 DO209555 DO209555 DO209555 DO209555 DO2095555 DO2095555 DO2095555 DO2095555 DO2095555 DO20955555 DO2095555555 DO209555555 DO209555555555555555555555555555555555555	4E <sub>7</sub> ADDRESS (WITH-ZII) g.it	P CODE), TELEPHONE AND ndling: Preferably, thout a proper ponsible for your carrier your carrier or of the repair, applicable taxes be paid by check, money order, bu can expedite repairs over	
RE inclu if Fö and or cr	DO209453 DO20955 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO209555 DO2095555 DO209555 DO2095555 DO2095555 DO2095555 DO20955555 DO20955555 DO20955555 DO20955555 DO2095555555 DO2095555555 DO209555555555555555555555555555555555555	1Er ADDRESS (WITH-ZII)   g.it	P CODE), TELEPHONE AND- ndling: Preferably, thout a proper- ponsible for your carrier your carrier roid C.O.D. Charges, please re of the repair, applicable taxes be paid by check, money order, bu can expedite repairs over	

November 15, 2010

Joseph Mancini 373 Norwood Ave Syracuse, NY 13206

Dear Mr. Mancini,

Enclosed is a waiver that will need to be signed and returned before we can release your firearm. Please sign and return to me at your earliest convenience. You can scan and email it back to me as well as fax or mail. Following is my contact information.

. We appreciate your patience and cooperation. If you have any questions, call 800-243-9700, ext 8684, Monday-Friday 8-5 EST.

Sincerely,

Christy Mitchell PO Box 700 870 Remington Dr Madison, NC 27025 800-243-9700, ext 8684 Fax: 336-548-7801 Christy.mitchell@remington.com

enclosure

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025 Phone 800-243-9700 • www.remington.com

## **Liability Waiver**

November 15, 2010

Dear Mr. Mancini,

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Sign below:

Joseph Mancini