

Remington Arms Co., Inc.

Product Service

Legal Case #:4800

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		10/18/2010					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Fritz	2795 Anjou Rd	Allentown	PA	18104		C 484-695-5416

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	fired on safe release Concern:1007 Fired on Safe Release			
C				

10/18/10 Per call from Fritz, he bought this rifle in 1969 and around 1974 he had it fire when he took the safety off. No damage, just scared all that were around him. He uses Hoppes gun oil but does not oil the trigger. I recommended an action cleaner to clean old oil and debris that runs down out of the trigger each year. He called after seeing ad for CNBC report preview.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

10/18/10 Sending box and ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Case #	4800	Date of Call	1/8/10	Date of Incident		PreLit		Lit		Obs	
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Reporter name		Incident Name/Age	Richard E. Fritz
address		address	
contact #'s		contact #'s	
email		email	

Injury	
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Medical Treatment	
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700					1969			

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
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Notes:	<p>Had a problem yrs ago. Just saw some literature.</p> <p>1974 - took safety off & it fired.</p> <p>Hopper gun oil.</p>
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Customer's Request	
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My actions/offers	box & ARS
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1149611

Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE: 10/18/2010		REQUESTED BY: christy	
QUANTITY: 1		WEIGHT PER PACKAGE: 10	
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL xx	
DESCRIPTION: <div style="text-align: center;">700</div>			

LABEL INFORMATION

MAIL LABEL TO: Richard E Fritz 2795 Anjou Rd Allentown, PA 18104
RETURN ITEM TO: Rem Prod Serv Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XXS96 OCT 19, 2010 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 1Z4X5990067501667
 REF 1: RICHARD E FRITZ/CD/CM
 REF 2: 700

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRGS:		
DV 0.00	CCD 0.00	SVC TYP USD
DC 0.00	DGD 0.00	RS 0.50
AH 0.00	PR 0.00	SD 0.00
		SP 0.00
TOT PUB CHG 7.45	PUB+HANDLING	7.45