

## BARBER - Kinzer PPS GAL RE 0010729

Remington Arms Co., Inc.

Product Service

Legal Case #:5468

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/20/2010					

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Kathy	Fultz	964 State Rt 1	Greenup	KY	41144		H 606-473-5053 E kathybarn@windstream.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release		Unknown	

12/20/10 Per email sent to Remington.com, incid 101217-000049, "I am having trouble with my rifle. On multiple occasions when the safety is turned off the gun fires unexpectedly. The rifle is a Remington Model 700 22-250 caliber."cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

12/20/10 Mailing ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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5468

**Reference #**  
101217-000049

**Status**  
Unresolved

**Assigned To**  
Administrators  
Christy -

**Product**  
History

**SLA**  
Not specified

**Queue**  
CSR

**Date Created**  
12/17/2010 02:27 PM

**Initial Response**  
None

**Last Updated**  
12/20/2010 10:23 AM

**Customer SmartSense**  
+1 (on -3 to +3 scale)

**Staff SmartSense**  
0 (on -3 to +3 scale)

## RIFLE MISFIRING

### Discussion Thread

Customer (Kathy Fultz)

12/17/2010 02:27 PM

Dear Remington

I am having trouble with my rifle. On multiple occasions when the safety is turned off the gun fires unexpectedly.

The rifle is a Remington Model 700 22-250 caliber.

Please contact me as to what I could do to make this gun safe.

Sincerely

Kathy Fultz  
964 State Route 1  
Greenup, KY 41144  
606-473-5053  
[kgcf41144@yahoo.com](mailto:kgcf41144@yahoo.com)<[kgcf41144@yahoo.com](mailto:kgcf41144@yahoo.com)>

### Primary Contact

**First Name:** Kathy  
**Last Name:** Fultz  
**Organization:**  
**Login:** kathybarn@windstream.net  
**Title:**  
**Contact Type:**  
**Email:** kathybarn@windstream.net

**Email - Alternate #1:**  
**Email - Alternate #2:**

**Office Phone:**  
**Mobile Phone:**  
**Fax:**  
**Assistant Phone:**  
**Home Phone:**

**Street**  
**City**  
**State/Province**  
**Postal Code**  
**Country**

### Additional Information

**Remington.**

www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE: 12/20/2010		REQUESTED BY: christy	
QUANTITY: 1		WEIGHT PER PACKAGE: 10	
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		xx	
		I WILL MAIL	
DESCRIPTION:  700			

## LABEL INFORMATION

MAIL LABEL TO: Kathy Fultz 964 State Route 1 Greenup, KY 41144
RETURN ITEM TO: Rem Prod Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 21, 2010 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969067545414  
REF 1: KATHY FULTZ/CD/CM  
REF 2: 700

HANDLING CHARGE 0.00  
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD  
DV 0.00 COD 0.00 RS 0.50  
DC 0.00 DGD 0.00 SD 0.00  
AH 0.00 PR 0.00 SP 0.00  
TOT PUB CHG 8.24 PUB+HANDLING 8.24