

BARBER - Kinzer PPS GAL RE 0011052

Remington Arms Co., Inc.

Product Service

Legal Case #:5466

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/20/2010					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Hoose	164 Stevers Crossing, Box 427	Philmont	NY	12565		H 518-672-7296 C 518-821-6752 E hoosey1@verizon.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safety release	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release	Unknown	
C				

12/20/10 Per email sent to Remington.com, incid # 101209-000025, "I have a Remington 700 .243 Winchester Serial Number B6665998. The safety on this gun doesn't work all of the time and is very dangerous. As you release the safety to the firing position.....the gun goes off !!!!! I was letting one of my friends use this rifle for his son to go hunting this deer season and as I was checking it over....this happened. Talking with other friends of mine that knows more about guns than I do...said this was a know factor with this model. Is there a recall on this rifle... or something that I can do ???? I can't used this rifle in the condition it's in... it's not safe!".cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	25767	B6665998		
Date Purchased	Where Purchased	Accessories	Original Owner			
	CAMFOUR INC 01085		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

12/20/10 Mailing ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Reference #
101209-000025

Status
Updated

Assigned To
Administrators
Christy -

Product
Firearms

SLA
Not specified

Queue
CSR

Date Created
12/09/2010 09:56 AM

Initial Response
None

Last Updated
12/15/2010 03:35 PM

Customer SmartSense
0 (on -3 to +3 scale)

Staff SmartSense
0 (on -3 to +3 scale)

Remington 700

Discussion Thread

Customer (John Hoose)

12/10/2010 07:56 AM

I haven't had the courtesy of a reply to my question below. I think this is a very serious matter and would appreciate a reply...

If your working on my question, I do appreciate it. Please advise. Thanks JOHN

----- Original Message -----

From: Remington Information

To: hoosey1@verizon.net

Sent: Thursday, December 09, 2010 9:56 AM

Subject: Remington 700 [Incident: 101209-000025]

Customer (John Hoose)

12/09/2010 09:56 AM

I have a Remington 700 .243 Winchester Serial Number B6665998.

The safety on this gun doesn't work all of the time and is very dangerous. As you release the safety to the firing position.....the gun goes off !!!!! I was letting one of my friends use this rifle for his son to go hunting this deer season and as I was checking it over.....this happened. Talking with other friends of mine that knows more about guns than I do....said this was a know factor with this model.

Is there a recall on this rifle... or something that I can do ???? I can't used this rifle in the condition it's in... it's not safe !!!!

Please advise.....

thank you.

John Hoose

164 Stevers Crossing

Box 427

Philmont, NY 12565

Primary Contact

First Name: John

Last Name: Hoose

Organization:

Login: hoosey1@verizon.net

Title:

Contact Type:

Email: hoosey1@verizon.net

Email - Alternate #1:

Email - Alternate #2:

Office Phone:

Mobile Phone: (518) 821-6752

Fax:

Assistant Phone:

Home Phone: (518) 672-7296

Street 164 Stevers Crossing Box 427

City Philmont

State/Province NY

Postal Code 12565

Country US

Additional Information

Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/20/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		xx I WILL MAIL	
DESCRIPTION: <div style="text-align: center;">700</div> <div style="text-align: center;">B6665998</div>			

LABEL INFORMATION

MAIL LABEL TO:	John Hoose 164 Stevers Crossing Box 427 Philmont, NY 12565
RETURN ITEM TO:	Rem Prod Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 21, 2010 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969065778435
 REF 1: JOHN HOOSE/CD/CM
 REF 2: 700/B6665998

HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRG:

DV 0.00	COD 0.00	SVC T/P USD
DC 0.00	DGD 0.00	RS 0.50
AH 0.00	PR 0.00	SD 0.00
		SP 0.00
TOT PUB CHG 7.27	PUB+HANDLING	7.27