Page 1 of 1

Remington Arms Co., Inc.

Product Service Legal Case #:5268

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete

11/30/2010

Customer Information

Type **Business** First Name Last Name Street City State Zip Contact Age

Incident Mark Kipley

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PI

PD

Cause:4079 Other - Unexamined

Fired on safety S release

Concern: 1007 Fired on Safe Release

Unknown

C

11/30/10 Per email sent to Remington.com, incid # 101123-000086, "I have a .300 short mag in the Remington Model 700 SPS Stainless class. Yesterday, while elk hunting, as I settled in to prepare for a shot, as soon as I released the safety to the fire position, the gun fired. Obviously, I was not expecting the gun to go off at that moment. I was very sure not to have my finger near the trigger as well and fortunately I was not pointing the muzzle anywhere near my hunting partner. He too was very surprised when my gun went off as that was not the plan. I had another event with the same results at the end of deer season last year when my Model 700 went off when I released the safety preparing to fill my doe tag. At that time, I thought it may have been my error, but as I recall now, I did not have my finger near the trigger then either. I have read a few articles that address concerns with the Model 700, but they both referred to the trigger mechanism. In the case that I have stated, it has been when I release the safety to shoot mode. I really enjoy the rifle, but as you can imagine, I am having some real concern with the safety and confidence with it if there is a problem. The one article in Field & Stream by Mr. Petzel states more of a "gun handling" issue and I agree with that in most cases. But when the gun discharges while placing the safety in shoot mode, there is something wrong."cm

Firearm Information

Mfg. Remington

Type CF/BA Model/Ga. 700/300

SKU

Serial Bbl. DOM

Date Purchased

Where Purchased

Accessories

n/a **Original Owner**

U

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement

Release of Claims

Release Date

Reimbursement

Cash Settlement Reim. Date Cash Date APV

APV

Repair/Replacement Cost

Repair/Replacement

Date

11/30/10 Mailing ARS.cm

Examination[Remington/CF/BA]

Sub-Part Part Code Comment

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5268&Type=Case

12/1/2010

Reference # 101123-000086

Status Unresolved

Assigned To Not specified

SLA Not specified

Queue CSR

Date Created 11/23/2010 03:26 PM

Initial Response None

Last Updated 11/23/2010 03:26 PM

Customer SmartSense +1 (on -3 to +3 scale)

Staff SmartSense 0 (on -3 to +3 scale)

Inadvertant discharge of my Model 700 .300short mag

Discussion Thread

Customer (Mark Kipley)

To whom it may concern,

5268

11/23/2010 03:26 PM

I have a .300 short mag in the Remington Model 700 SPS Stainless class. Yesterday, while elk hunting, as I settled in to prepare for a shot, as soon as I released the safety to the fire position, the gun fired. Obviously, I was not expecting the gun to go off at that moment. I was very sure not to have my finger near the trigger as well and fortunately I was not pointing the muzzle anywhere near my hunting partner. He too was very surprised when my gun went off as that was not the plan.

I had another event with the same results at the end of deer season last year when my Model 700 went off when I released the safety preparing to fill my doe tag. At that time, I thought it may have been my error, but as I recall now, I did not have my finger near the trigger then either.

I have read a few articles that address concerns with the Model 700, but they both referred to the trigger mechanism. In the case that I have stated, it has been when I release the safety to shoot mode. I really enjoy the rifle, but as you can imagine, I am having some real concern with the safety and confidence with it if there is a problem. The one article in Field & Stream by Mr. Petzel states more of a "gun handling" issue and I agree with that in most cases. But when the gun discharges while placing the safety in shoot mode, there is something wrong.

Can you please offer up some suggestions or recommendations? I am really afraid to put a great deal of confidence in this rifle and my wife does not even want me to take it out until it is "bomb proof safe" or I replace it.

Thank-you for taking the time to read my letter of concern and I appreciate anything you might offer up to help me with this.

Sincerely

Mark S. Kipley 41 Jackie Bee Dr. Cody, Wyoming 82414

Primary Contact

First Name: Mark Last Name: Kipley Organization:

Login: kipjjj@msn.com

Title:

Contact Type:

Email: kipjjj@msn.com

Email - Alternate #1: Email - Alternate #2:

> Office Phone: Mobile Phone: Fax:

Assistant Phone: Home Phone:

Street City State/Province Postal Code Country

Additional Information

http://remington.custhelp.com/cgi-bin/remington.cfg/php/admin/display/inc print.php?p sid=... 11/30/2010



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/30/2010 REQUESTED BY:	christy	
QUANTITY:	1 WEIGHT PER PAC	KAGE:	10
PLEASE OHEOKONE:			
MEDIA			
COORDINATOR	. 1	XXX	
TO MAIL	I WILL MAIL		
DESCRIPTION:			
	700		
1		•	

LABEL INFORMATION

MAIL LABEL TO:	Mark S. Kipley 41 Jackie Bee Dr. Cody, Wyoming 82414		
RETURN ITEM TO	: Remington Prod Serv		

APLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

```
4XX596 DEC 1, 2010 ALL CURR USD 1 OF 1
SYC GNDCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065006947
REF 1:MARK S KIPLEY/CD/CM
REF 2:700

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS: SYC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 10.54 PUB+HANDLING 10.54
```