Unknown

Remington Arms Co., Inc. Product Service Legal Case #:5470

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 12/20/2010 12/20/2010 215375 12/18/2010

Customer Information

Type Business First Name Last Name Street City State Zip Contact Age H 570-785-2092 John 702 Ash St Vandling Incident Mayers PA 18421 E ramsey@nep.net

Incident Information

Repair Medical Medical Claims Codes Est. Treatment Status

ΡI

PD Cause:4038 Could Not Duplicate Concern

Unexplained Discharge - No Mention of Fires when loading and Concern:1025 S

Safety Position unloading

C

1/5/11 Per letter with rifle, this rifle had been sent to the factory previously for the same problem. it has happened since being returned. It has a history of firing on it's own during loading and unloading.cm

Firearm Information

Model/Ga. SKU Mfg. Type **DOM** Serial Bbl. CF/BA 700/3006 Remington A6727744 2/6/1979 n/a LV **Date Purchased** Where Purchased Accessories **Original Owner**

M/W DIST NITRO WV U

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Cash Cash Reim. Settlement Release of Claims Release Date Reimbursement Date Settlement Date APV APV

Per Ilion, replace trigger under BLSM program no charge as goodwill

> Repair/Replacement Repair/Replacement Date Cost

59.40

1/5/2011

1/5/11 Per Ilion, install new trigger assmunder the bolt lock modification at no chaarge since we repaired this previously. Gesture of goodwill. Already shipped back to customer.cm

Examination[Remington/CF/BA]

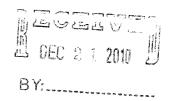
Part	Sub-Part	Code	Comment
	Examiner		supry
	Exam Date		12/20/2010
Examination	Product Type		RF
	Action Type		A
	Assigned To		Nagle
Cause		Could Not Duplicate Concern	Sticky residue and debris found on TA
	Description		24 inch Model 700
	Date Code		LV
	Bore Plugged	False	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5470&Type=Case

1/5/2011

	Bulged	False]	
Barrel	Fired	False		
	Fired while Obstructed		_	
	Muzzle/Crown Condition	Worn; Functioning		
Bolt	Firing Pin	Slightly Worn; Functioning		
	Shroud	Slightly Worn; Functioning		
	Face	Slightly Worn; Functioning		
	Handle	Slightly Worn; Functioning		
	Stop	Slightly Worn; Functioning		
	Condition	Worn; Functioning		
Extractor	Cut Condition	Slightly Worn; Functioning		
	Ext/Eject Test	False		
Locking	Block Condition	Select]	
	Lug Condition	Slightly Worn; Functioning		
	Notch Condition	Select		
Magazine	Condition	Select		
	Box Condition	Slightly Worn; Functioning		
Overall	Exterior Condition	Slightly Worn; Functioning		
	Stock Condition	Slightly Worn; Functioning		
	Fore End Condition	Select		
Receiv <i>e</i> r	Condition	Slightly Worn; Functioning		
	Bulged	False		_
Safety	Description		Model 700 Bolt Lock	
	Function	Slightly Worn; Functioning		_
Sear	Lift	Select	not measured	_
	Notch	Slightly Worn; Functioning		
		Condition	Abused; Functioning	Housing coated with sticky residue and debris
Pull	Trigger	Select	6.5 lbs	_
Altered		False		
Sub-Assembly		M/700 Bolt Lock		7
Non-Remington Components	Description		One piece scope base and two bottom portions of of the ring set	

	MATION	Serial: A6727744 Model 700 3006 SPRG Produced: 02/06/		Status: New 12/18/2010 8:42:01 AA			
Name: J Address 1: 7 Address 2: 7	USTOMER OHN MAYERS OZ ASH STREET ANDLING	PO Box	ved from Return To JOHN MAYERS 702 ASH STREET VANDLING FA Zip Code	P0.80x	d from		
Date 12/18/2010 8 12/18/2010 12 12/18/2010 12	Code New Expedite EmailSent EmailVerified Expedits	timete History / Status Shipping a User ID Desc1 lopater Repair Added lopater From: Check In ArmEmai Repair Received ArmEmai Receipa suppyr From: Product Service	Desc2 Shippi	ce Hold 12/18/2010 8.42 le Seri lopatal leceived Repai Benc Hepai Cocain IN as Received Current Locain esn Approved il Repair Transfer Numb	Close		
supryfi-1		frmRenai		DIIO2R7XFI		ay, Dec 20 2010	1:37 PM



12/10/10

JOHN MAYERS 702 ASH ST. VAUDLING, PA 18421

> 570-195-2092 RAMSEY @ NED. NET.

BA6727744

Model: 700

RE00215375

6,5 165

LV= 2/1979 Install New TA under the Bott Lock modification This GAN (REMINGTON 700 A4727744) HASA HISTORY

OF FIRTHE ON ITS OWN DURING LUDDING & 4NLOADING. IT WAS RETURNED TO THE FACTORY PREVIOUSLYS SINCE THEN IT HAS HAPPENED REAIN. IT IS MY UNDERSTANDIAL THAT A KIT CXISTS TO CORRECT THIS PROBLEW, PLEASE IUSALL !T

Jahn Mayers

12.

P5.

WHAN YOU KNOW THE GOST SEND ME AN E-MAIL AND TILL Send you A check OR Sive You A CROdin CARD NUMBER.