

BARBER - Kinzer PPS GAL RE 0011516

Remington Arms Co., Inc.

Product Service

Legal Case #:5470

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215375	12/18/2010	12/20/2010	12/20/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Mayers	702 Ash St	Vandling	PA	18421		H 570-785-2092 E ramsey@nep.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires when loading and unloading	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

1/5/11 Per letter with rifle, this rifle had been sent to the factory previously for the same problem. it has happened since being returned. It has a history of firing on it's own during loading and unloading.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006	n/a	A6727744	LV	2/6/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	M/W DIST NITRO WV		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger under BLSM program no charge as goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	59.40	1/5/2011				

1/5/11 Per Ilion, install new trigger assm under the bolt lock modification at no charge since we repaired this previously. Gesture of goodwill. Already shipped back to customer.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		12/20/2010
	Product Type		RF
	Action Type		A
	Assigned To		Nagle
Cause	4038	Could Not Duplicate Concern	Sticky residue and debris found on TA
	Description		24 inch Model 700
	Date Code		LV
	Bore Plugged	False	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5470&Type=Case>

1/5/2011

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Model 700 Bolt Lock
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	not measured
	Notch	Slightly Worn; Functioning	
		Condition	Abused; Functioning
Pull	Trigger	---Select---	6.5 lbs
Altered		False	
Sub-Assembly		M/700 Bolt Lock	
Non-Remington Components	Description		One piece scope base and two bottom portions of of the ring set

frmREInquiry - Repair Inquiry

Repair Number: RE00215375

Serial: A6727744 Model 700 Center Fire Caliber:
3006 SPRG Produced: 02/06/1973 SKU: 20000

Repairman:

Status: New 12/18/2010 8:42:01 AM

Verify Repair

ADDRESS INFORMATION

Customer		<input checked="" type="radio"/> Received from	Return To		<input type="radio"/> Received from
Name:	JOHN MAYERS		Name:	JOHN MAYERS	
Address 1:	702 ASH STREET		Address 1:	702 ASH STREET	
Address 2:	PO Box:		Address 2:	PO Box:	
City:	VANDLING		City:	VANDLING	
State:	PA	Zip Code:	18421	Country:	US

FFL:

Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/18/2010 8...	New	lopatafl	Repair Added	
12/18/2010 8...	Expedite	lopatafl	From: Check In	To:
12/18/2010 12...	EmailSent	ArmEmail	Repair Received	RAMSEY@A
12/18/2010 12...	EmailVerified	ArmEmail	Receipt	RAMSEY@A
12/20/2010 12...	Expedite	supryfl	From: Product Services	To: Repair B

- ☐ Shipping Hold
- ☐ Interface Hold
- ☐ Estimate Sent
- ☐ Parts Received
- ☐ Passed Inspection
- ☐ Return as Received
- ☐ Has Been Approved
- ☐ Internal Repair
- ☐ Exclude TATC

Current Status

New
12/18/2010 8:42:01 AM
lopatafl
Repair Bench
Repair Location
ILN
Current Location
Transfer Number

Repair Search

Refresh

Close

supryfl - ILN/Prod

frmRepairMain

D1102R7XPIL

Monday, Dec 20 2010

1:37 PM

start

DMS Desktop

frmRepairMain - F...

1:38 PM

RECEIVED
DEC 21 2010
BY:.....

#5470

12/10/10

Serial Number:

A6727744

Model: 700



RE00215375

JOHN MAYERS

702 ASH ST.

VAUDLING, PA

18421

570-785-2092

RAMSEY@NEP.NET

6.5 lbs

LV = 2/1979

Install new TA under the
Bolt Lock modificationN/A since we repaired
this previously, gesture of
goodwill.

FRED 12/20/10

THIS GUN (REMINGTON 700 A6727744) HAS A HISTORY
OF FIRING ON ITS OWN DURING LOADING & UNLOADING.IT WAS RETURNED TO THE FACTORY PREVIOUSLY. SINCE
THEN IT HAS HAPPENED AGAIN. IT IS MY UNDERSTANDING
THAT A KIT EXISTS TO CORRECT THIS PROBLEM. PLEASE
INSTALL IT.

John Mayers

20.40

27.-

12.

59.40

P.S.

WHEN YOU KNOW THE COST SEND ME AN E-MAIL AND I'LL
SEND YOU A CHECK OR GIVE YOU A CREDIT CARD NUMBER.