

Remington Arms Co., Inc.
Product Service
Legal Case #:4861

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		10/26/2010					X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Roland	O'Neal	22698 State Hwy 114 E.	Gould	AR	71643		H 870-489-5658

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

10/26/10: Customer called in. He stated that he had FSR not too long ago. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700ML/50 CAL	27580	ML224112		6/29/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700ML/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

10/26/10: Sending ARS, letter, form & box. Box order# 1152513. df

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment

Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	10/26/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref# 4861 Rifle			

LABEL INFORMATION

MAIL LABEL TO: Roland O'Neal 22698 State Hwy 114 E. Gould, AR 71643 Ph: 870-489-5658
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 OCT 27, 2010 ALL CURR USD 1 OF 1
 SVC CMDCOM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969067447413
 REF 1: ROLAND O'NEAL/CD/DNF
 REF 2: 4861/RIFLE

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRG		SVC T/P USD
CV 0.00	COO 0.00	RS 0.50
DC 0.00	DGO 0.00	SD 0.00
RA 0.00	PR 0.00	SP 0.00
TOT PUB CHG 9.49	PUB+HANDLING	9.49