

BARBER - Kinzer PPS GAL RE 0012262

Remington Arms Co., Inc.

Product Service

Legal Case #:5357

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213207	12/8/2010	12/9/2010	12/9/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jonathan	Shirley	171 Circle Dr	Maitland	FL	32751		W 407-629-8333

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

12/14/10 Shirley sent 4 bolt actions made before 1982 and alleges he has had all fire when the safety was released.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/6MM REM	n/a	A6604866	KQ	5/3/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	SANDY DIST CHARLESTON WV	TWO PIECE RINGED BASES,GUN SOCK	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	40.23	12/14/2010				

12/14/10 Per Ilion, could not duplicate concern. Trigger set screws altered. Bolt stop sticks. Replace TPA, clean, test fire under BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/9/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 6MM REM
	Date Code		KQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

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	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	STICKS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE RINGED BASES,GUN SOCK

frmREInquiry - Repair Inquiry

Repair Number: RE00213207

Serial: A6604866 Model: 700 Center Fire Caliber: 6
MM REM Produced: 05/03/1978 SKU: 20000

Repairman: Mike Lawson

Status: ApprovalHold 12/9/2010 3:29:12 PM

ADDRESS INFORMATION

Customer		Received from	Return To	Received from
Name:	JONATHAN W SHIRLEY PA		JONATHAN W SHIRLEY PA	
Address 1:	171 CIRCLE DRIVE		171 CIRCLE DRIVE	
Address 2:	ATTORNEY PO Box:		ATTORNEY PO Box:	
City:	MAITLAND		MAITLAND	
State:	FL Zip Code: 32751 Country: US		FL Zip Code: 32751 Country: US	

FFL

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/8/2010 8:3...	New	schultscm	Repair Added	
12/8/2010 8:3...	Expedite	schultscm	From: Check In	To:
12/9/2010 2:4...	Maint	Travisbw	Repair Maintenance	Status: New
12/9/2010 3:2...	Estimate	lawsonmj	Estimate Update	Status: Appr

- ☐ Shipping Hold
☒ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return as Received
☐ Has Been Approved
☐ Internal Repair
☐ Exclude TATC

Current Status

ApprovalHold
 12/9/2010 3:29:12 PM
 lawsonmj
 Repair Bench
 Repair Location:
 ILN
 Current Location
 ILN
 Transfer Number

Repair Search

Refresh

Close

RECEIVED
 DEC 10 2010

BY:.....

Paducah Shooter Supply Inc.

3919 Cairo Road
Paducah KY 42001
Phone (270) 443-3758
Fax (270) 442-5022
gunsmith@pssguns.com

Repair Work Order: S15-3-10,11,12,13.

DATE: 11-23-2010

To: REMINGTON ARMS

Address: 14 HOEFLER AVE

City, State, Zip: ILION NY 13357

Enclosed: (4) REMINGTON

Model: 700 BDL

Serial Number: A6604866	6515107	6563225	6528724
6MM REM	30-06	7MM REM MAG	270 WIN
5/94	1/72	5/72	2/72

Description of Repair: SERVICE DEPT, ALL FOUR GUNS SENT IN FOR
BLSM. CUSTOMER WANTS NEW TRIGGERS—SEE HIS LETTER. WE
DEPOSITED HIS CHECK FOR \$80.00—SO HAVE SENT ONE ALONG TO
REPLACE IT. PLEASE RETURN DIRECT TO CUSTOMER. ANY QUESTIONS,
PLEASE DON'T HESITATE TO CALL.

THANKS
CHARLIE

Item Belongs To: S15-3-10,11,12,13.

Sent By: GWJ

Serial
Number:

A6604866

Model: 700



RE00213207

could not duplicate concern
T.A. set screws altered, both
stop sticks. Repaired TPA, clear
fret line under BLP for
\$20.00 + ship

BARBER - Kinzer PPS GAL RE 0012265

LAW OFFICE OF
JONATHAN W. SHIRLEY, P.A.
ATTORNEY AND COUNSELOR AT LAW
171 CIRCLE DRIVE
MAITLAND, FLORIDA 32751

JONATHAN W. SHIRLEY
ADMITTED IN FLORIDA,
WEST VIRGINIA & VIRGINIA

TELEPHONE (407) 629-8333
FACSIMILE (407) 629-8252

October 25, 2010

Via Federal Express
Paducah Shooters
3919 Cairo Road
Paducah, KY 42001

Re: Four Remington Models 700 BDL

Dear Sir:

Enclosed, along with a check in the amount of \$80.00, are four Remington Model 700 BDL rifles, whose caliber and serial numbers are as follows.

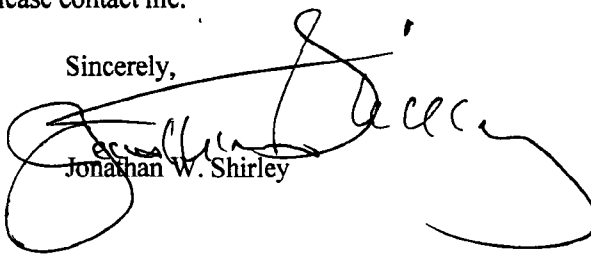
6mm	Serial Number: A6604866
.30-06	
7mm magnum	
.270	

These are returned to you pursuant to the Remington safety replacement program. I telephoned the company on October 18, 2010, and their representative, Chris, directed that I ship the firearms to you as their authorized agent and service center for repair. These firearms were manufactured prior to 1982 and on each of them I have had problems with the firing pin dropping when the safety is turned off. I have enclosed copies of recent legal action regarding this issue. It is well documented. I have been a dedicated Remington customer for 30 years and would appreciate an honest evaluation and correction of the safety problems. I expect them to be made safe by insertion of the new XD triggers. If there is some reasonable charge for that please let me know. I'd rather pay a few bucks and have confidence in the safety mechanism than lose a child, a friend or property to a misfire. I understand Remington's position that safety, i.e., muzzle control is of utmost importance. One of my best childhood friends grew up fatherless because his dad was killed by a freak ricochet on a shooting range. No amount of diligence can protect one completely from an unsafe product.

The .270 and the 7mm magnum have never been fired.

If you have any questions, please contact me.

Sincerely,


Jonathan W. Shirley

JWS/sy
Enclosures

*Remington 700
6mm Rem
S15-3-11 Scandels
10-27-10 & dings
A6604866 on 5th
KO New box - 1687*

