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BARBER - Kinzer PPS GAL RE 001264^{Blemington} Arms Co., Inc.

Product Service

				Legal Case							
Case Info	ormation										
RE# Date Opened		1ed Da	te Opened(PS) 12/7/2010	Date C	Closed 1	Incident Date		Pre	Pre Lit		Obsolete
Customer	r Informatio	n									
Туре	Business	First Name	Last Name	Street	City	State	Zip	Age			tact
Incident		Ronald	Vannoy	403 3rd Ave	Nutter Fort	WV	26301				23-1740 Dma.rr.com
	Information		_	_	_	. –					
	Claims		Codes			Repair Est. Medical Treatment Medical Status					
PI											
PD Fired	l when liftin	a the		er - Unexamine				Unknov	vn		
S Fired when lifting the Concern:1020 Fired on Bolt Opening Unknown											
С											
by a guns when lett	mith to let hing the safe	him put a Canj ty off to the fir	it will disgharg ar trigger trigge re position. Doe to get this issue	er in it and it se s Remington h	emed to wor	k fine, b	ut has a	igain be	gun to	be ur	predictable
Firearm I	nformation										
Mfg.			Туре		a.	SKU		Ser	ial	Bbl.	DOM
Remington			CF/BA			n/a		196	760		1/1/1966
Date Purchased		Where	e Purchased	Accessori	ies Orig	Original Owner U					
	ducts Inform	ntion - None D mation - None									
				Remington/70	00/CF/BA						
Settleme	nt Relea	se of Claims	Relea	se Date	Reimbursem	ient Se	Cash ettleme		eim. I AP		Cash Date APV
	Repair	/Replacement Cost		eplacement ate							
1/7/11 M	ailing box a	nd ARS from	Corporate due 1	to the delay in	sending to Va	annoy.cr	n				
Examinat	tion[Reming	ton/CF/BA]									
	1		· · · · · · · · · · · · · · · · · · ·								
	art		Sub-Part	1	Code			6	omm	ent	

 $http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID{=}5582\&Type{=}Case$

1/7/2011

BARBER - Kinzer PPS GAL RE 0012641

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	rage 1 of 1
BARBER - Reference # 101126-000039	Kinzer PPS GAL RE 0012642 A form was submitted on REMINGTON - PROD.
Status	Discussion Thread
Solved	Response (Christy -) 12/07/2010 09:37 PM
Assigned To Administrators Christy -	Mr. Vannoy, I apologize for the delay in responding. We can inspect the rifle at the factory. If you would like to send it, let me know what address you would like a UPS ground shipping label mailed to and we will contact you after inspection regarding the findings.
Product	Sincerely,
Firearms	Christy Mitchell
SLA Not appointed	Customer (Danz-Roberts) 11/26/2010 11:11 AM
Not specified	Customer (Dana-Hoberts) 11/26/2010 11:11 AM Hello
Queue CSR	•
0011	A form was submitted on the site. Please see submitted information below:
	Form Title: Contact Us
Date Created 11/26/2010 11:11 AM	First Name: Ronald
Initial Response 12/07/2010 09:37 PM	Email: rvannoy@ma.rr.com
Last Updated	Address 1: 403 3Rd. Ave.
12/11/2010 03:27 AM Date Closed	Address 2:
12/11/2010 03:27 AM	Telephone: 304-623-1740
	City: Nutter Fort
Customer SmartSense	State: WV.
+1 (on -3 to +3 scale)	Zip Code: 26301
Staff SmartSense 0 (on -3 to +3 scale)	Country: USA
	Comments: I have a model 700 BDL, (serial no. 196760) that has always been unsafe to use because it will disgharge sometime when you lift the bolt handle to empty the chamber. I was told by a gunsmith to let him put a Canjar trigger trigger in it and it seemed to work fine, but has again begun to be unpredictable when letting the safety off to the fire position. Does Remington have a fix for this? The gunsmith who installed the Canjar trigger is decesed and I would like to get this issue resolved.
	Primary Contact
	First Name Dana Last Name: Bollads Organization:
	Login: <u>BRnWIXkzpdw18</u> Title: Contact Type:
	Email: dana (%;2@puddemink:net Email - Alternate #1:
	Office Phone: Mobile Phone: Fax: Assistant Phone: Home Phone:
	Street City State/Province Postal Code Country

Additional Information

Δ.

BARBER - Kinzer PPS GAL RE 0012642

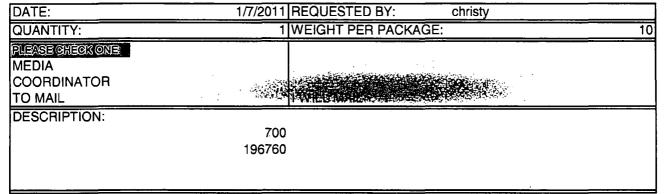


www.remington.com

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Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM





MAIL LABEL TO: Ronald Vannoy 403 3rd Ave Nutter Fort, WV 26301

RETURN ITEM TO: Rem Product Service

FILEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR.

THE REAL PROPERTY OF THE PARTY OF THE PARTY.

JAN 10, 2011 ALL CURR USD ACT WT 10.0 LBS 1 OF 1 4XX596 SVC GNDCOM TRACKING# 1Z4XX5969067504119 REF 1: RONALD VANNOY/CD/CM REF 2:700/196760 HANDLING CHARGE 0.00 SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD 0.00 DV 0.00 COD RS 0.50 DC 0.00 DGD 0.00 SD 0.00 AH 0.00 TOT PUB CHG 8.24 PR 0.00 SP 0.00 PUB+HANDLING 8.24

