

Remington Arms Co., Inc.
Product Service
Legal Case #:5394

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213760	12/10/2010	12/13/2010	12/13/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Trevor	Walsh	7602 NE Aquilla Ct.	Vancouver	WA	98682		H 402-415-6879

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C FSR				

Customer sent gun in with a note. He stated that gun fires when turned from safe to fire. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	n/a	A6711727	BV	1/28/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAMMES GUNS BELEFONTAINE OH	BBL THREAD PROTECTOR,HARD CASE	N			

CONCRN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.40	1/5/2011				

Per Ilion - Could not duplicate concern. Replace TA, clean & test fire under BLM program - Quote. df 1/6/11: Spoke to customer about quote & he mailed a check about a week ago. Cathy D. will be on the look out for it. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		12/13/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	CAL. HAS BEEN CHANGED FROM 222 REM TO 223 REM
Barrel	Description		24" 223 REM
	Date Code		BV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES/MARS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		BBL THREAD PROTECTOR,HARD CASE

5394

24"
BU 1/7
3#
009

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: <u>Rem 700</u>		Serial Number: <u>A6711 727</u>	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: <u>Trevor Walsh</u>		Date of Purchase: <u>1991</u>	
Address (no PO Boxes): <u>7602 NE Aquilla Ct.</u>			
City: <u>Vancouver</u>		State: <u>WA</u>	Zip: <u>98682</u>
Phone (Daytime): <u>402 415-6879</u>		Fax:	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: <u>Gun fires when turned from</u> <u>a safe to fire.</u>			
Ammunition Information:			
Manufacturer: <u>Remington</u>		Type: <u>.223 Ammo</u>	
Other (i.e. bullet weight/type, shot size, powder):		<u>55gr Sp</u>	
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds) <u>Every 20 Rds</u>			
How often do you clean the action? (Months or Number of rounds) <u>After Every Shoot</u>			
How often do you clean the trigger assembly? (Months or Number of rounds) <u>once year</u>			
Brand of lubricant used: <u>Rem Oil</u>			

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input type="checkbox"/> NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?
What were the services performed?
Ship your INSURED firearm by either UPS or Parcel Post to:
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND
ing it. mage in shipping and handling. Preferably, ie returned.) oss or damage. ie the box. Shipments without a proper ist. Remington is not responsible for urchase insurance from your carrier. elines:
:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

Serial Number:

A6711727

Model: 700



RE00213760

*could not duplicate concern.
 replace TPA, check + test fire
 under TSLP for \$20.00 + ship*

Quote









