

BARBER - Kinzer PPS GAL RE 0012776

Remington Arms Co., Inc.

Product Service

Legal Case #:4899

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213008	12/7/2010	10/29/2010	12/8/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Marvin	Weydert	PO Box 14	Swaledale	IA	50477		H 913-636-6126 E third_of_ten@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired when safety released	Concern:1007 Fired on Safe Release	Unknown	
C				

10/29/10 Per call from Weydert, he has a 770 and a 700 6mm. The 6mm has had to safety incidents. The first time it fired when he went to unload. The second time it fired when the safety was released. He had a local gunsmith clean it last week but now the trigger is very sensitive.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/6MM REM	n/a	237041	DN	9/1/1966
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE,RINGS,TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger assm no charge as gesture of goodwill			265.48		1/25/2011	
Repair/Replacement Cost	Repair/Replacement Date					
40.23	12/13/2010					

10/29/10 Emailing ARS and letter.cm 11/23/10 Rec'd email from Weydert with an attached letter stating that he understood that we would repair his 44 yr old rifle at no charge. I emailed him back that we would pay for shipping in and a free inspection but that repair may not be at no charge.cm 12/13/10 Repair at no charge as gesture of goodwill. His hard case was damaged from shipping into the factory.cm 12/22/10 Weydert received the rifle back and they shipped it back in the damaged case. The case is ruined, and it was a new case. The scope appears to be ruined as well. I will reimburse for the case and the scope. He will check the rifle and shoot it when he can and get back to me on the condition of the rifle.cm 1/25/11 Rec'd receipt for scope. Issued G408 for scope and case replacement.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/8/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		22" 6MM REM

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Barrel	Date Code		DN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS/SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	O/S DOUBLE
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED, SAFETY SNAP WASHER IS OUT OF POSITION AND NOT LATCHED PROPERLY CAUSING SAFETY
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE, RINGS, TWO PIECE BASE

SCHEELS
scheels.com

Des Moines Scheels
101 Jordan Creek Parkway Bldg 4000
West Des Moines, IA 50266
(515) 727-4065

To: CHRISTY MITCHELL

01/24/2011 1:02:22 PM CST
Trans.: 1047 Store: 00060
Reg.: 027 Till: Carl
Cashier: 20352 Sales: 20352

From: Bud WEYDERT

SALE



FAX: 336-548-7872

S/N 270092V

SCOPE VX-I 3-9X40-LR MTT 199.99
03031761255 1 @ 199.99
Optio-199.99 @ 6.0000% 12.00

Subtotal 199.99
Optio Taxable Amount 199.99
Optio Tax 12.00
Total Sales Tax 12.00

Total 211.99

Visa (S) 211.99
Account: 8345
Auth: 02413B (A)

Total Tender 211.99

Change Due 0.00

Thank you for visiting Scheels.
Visit the Scheels website at
WWW.SCHEELS.COM
Customer Copy

211.99 scope
53.49 case
\$ 265.48



3200 4th Street
Mason City, IA 50401
(641) 423-4474

Your Cashier Today is Juanita C

Gun Case	49.99	T
	72099533422	
SUBTOTAL	49.99	
TAX	3.50	
*** BALANCE	53.49	

Acct Number: *****2000
Amex \$53.49 Purchase
APPROVED 582879

Amex	53.49
CHANGE	0.00

TOTAL NUMBER OF ITEMS SOLD = 1
10/22/10 09:28am 2900 1 41 159

Thank You for Shopping With
Mills Fleet Farm

When you provide a check as payment,
you authorize us to use information
from your check to make a one-time
electronic fund transfer from your
account.



Valid for returns until 12/21/10

FAX: 336-548-7872

TO: CHRISTY MITCHELL

FROM: BUS WEYDERT

Mitchell, Christy

To: Bud Weydert
Subject: RE: Gun Case Receipt

From: Bud Weydert [mailto:third_of_ten@hotmail.com]
Sent: Monday, January 24, 2011 7:31 PM
To: Mitchell, Christy
Subject: RE: Gun Case Receipt

Hi Christy:

I've faxed a copy of the receipt for the scope I purchased to replace the one damaged in shipment. Total cost, with tax, ended up being \$211.99 which is a bit higher than the \$139 - \$159 range I mentioned in our following exchange. I'm hoping Remington will go ahead with reimbursing the entire amount considering the distance (roughly 500 miles, i.e. two round trips of about 125 miles each way) I had to travel first to take the rifle to Sheels and then to go pick it up after they had checked it out.

Appreciate it if you confirm receipt of the fax, etc. Please also let me know if you need any other information.

Cheers,

Bud

M.L. (Bud) Weydert
Consultant, Major Events Planning
302 Douglas Street East, Box 14
Swaledale, IA 50477, USA
Email: third_of_ten@hotmail.com
Fax: +1-641-995-2331 Mob: +1-913-636-6126

Mitchell, Christy

From: Bud Weydert [third_of_ten@hotmail.com]
Sent: Friday, January 14, 2011 9:59 AM
To: Mitchell, Christy
Subject: RE: Gun Case Receipt

Hi Christy:

Just wanted to let you know that I haven't had a chance to go to Scheels to finalize things with the Model 700-6mm. It's about 250 miles round trip and takes about \$100 in diesel fuel for each trip. I've been watching my pennies and have been putting off making another trip until all the holiday bills are in and I'm back on budget. Since I have to go there anyway to pick up the rifle, I'm planning to pick a replacement scope from what they have in stock. Will let you know as soon as that's been accomplished and what the cost was.

Cheers,
Bud

From: Christy.Mitchell@remington.com
To: third_of_ten@hotmail.com
Date: Tue, 4 Jan 2011 11:12:49 -0500
Subject: RE: Gun Case Receipt

Bud, that shouldn't be a problem then. Send me a receipt for the replacement in that range and I will have them process one check for both the scope and gun case and have it mailed to your PO Box 14. It takes them about 2-4 weeks to process the checks normally and with the time off from the holidays it will probably be closer to 4 weeks from the time I turn in the receipts.

Thanks for your patience!
Christy Mitchell

From: Bud Weydert [mailto:third_of_ten@hotmail.com]
Sent: Tuesday, January 04, 2011 11:10 AM
To: Mitchell, Christy
Subject: RE: Gun Case Receipt

*He will
send receipt
for replacement
scope ~ \$150*

Christy:

The scope is a Simmons 3x9. I don't remember what the specific model number is and don't recall it being noted on the scope itself. I can say it isn't a high end scope. I think the original cost was something like \$139 - \$159 or thereabouts.

Cheers,

Bud

From: Christy.Mitchell@remington.com
To: third_of_ten@hotmail.com
Date: Tue, 4 Jan 2011 10:52:48 -0500
Subject: RE: Gun Case Receipt

Bud, can you let me know what brand and model scope you have so that I can get an idea of what a replacement would cost in order to get approval?

Christy Mitchell

From: Bud Weydert [mailto:third_of_ten@hotmail.com]
Sent: Tuesday, January 04, 2011 10:09 AM
To: Mitchell, Christy
Subject: RE: Gun Case Receipt

Christy:

I've just received a call from the gunsmith at Scheels. While he has yet to test fire the rifle, he wanted to let me know that it checked out OK mechanically. Visible appearance of the stock and scope aside, the only negative comment made was that when the scope was adjusted through the "box test" it didn't return to the exact same point.

Scratches and dings in the finish of the scope and stock were also note but couldn't be confirmed as having occurred during shipment. As I mentioned when we spoke, there were some existing usage marks on the stock, however, the scratches on the scope were not there prior to shipment. Consequently, while I'm happy to hear the scope appears to be functional, I'm not confident about its future reliability.

All things considered, my preference would be for Remington to authorize the replacement of the scope to eliminate my concerns in this regard. Since there is a wide variety of replacement options, it would seem that agreeing to a specific dollar amount that Remington would pay toward purchasing a replacement would be the simplest alternative.

Please let me know what you think.

Cheers,

Bud

From: Christy.Mitchell@remington.com
To: third_of_ten@hotmail.com
Date: Fri, 31 Dec 2010 08:44:10 -0500
Subject: RE: Gun Case Receipt

Got it this morning, thanks!

Christy Mitchell

From: Bud Weydert [mailto:third_of_ten@hotmail.com]
Sent: Friday, December 31, 2010 12:45 AM
To: Mitchell, Christy
Subject: RE: Gun Case Receipt

Christy:

I've faxed a copy of the receipt to the number you left on my voice mail. Planning to drop off the rifle at Sheels tomorrow.

Cheers,

Bud









